

# LET'S GET MOVING

HOW TO ACCESS AND USE PUBLIC TRANSPORTATION SERVICE  
IN SOUTHEAST TEXAS



TRANSPORTATION &  
ENVIRONMENTAL  
REVOLUTION

**SETRPC**  
SOUTHEAST TEXAS REGIONAL PLANNING COMMISSION



## TOPICS COVERED

- Transit Services Available in Southeast Texas
- How to Use Transit Services in Southeast Texas
- Useful Transit Skills
- How to Read Routes and Schedules
- How to Pay Fares and Purchase Passes
- How to Find Your Bus Route and Bus Stop
- Transit Tips





# AVAILABLE TRANSIT SERVICES

## ★ JEFFERSON COUNTY

### Beaumont

Transit Management of Beaumont (Zip)

A Fixed-Route Service with designated routes and stops;  
Special Transit Service

### Port Arthur

Port Arthur Transit (PAT)

A Fixed-Route Service with designated routes and stops;  
Special Transit Service

### Rural Jefferson County/Mid-County

South East Texas Transit (SETT) & Nutrition and Services for Seniors (NSS)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout southeast Texas (Available only to seniors and persons with disabilities)

## ★ RURAL HARDIN COUNTY

South East Texas Transit (SETT) & Nutrition and Services for Seniors (NSS)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout southeast Texas (excludes Lumberton)

## ★ ORANGE COUNTY

South East Texas Transit (SETT), Orange County Transportation (OCT), & Orange Community Action Association (OCAA)

A Demand-Response Service requiring 48-hour (OCAA) and 24-hour (OCT) advance notice that connects riders to locations throughout southeast Texas





# WHAT ARE FIXED-ROUTE AND DEMAND-RESPONSE SERVICES?



## Fixed-Route Service

- Operates along set routes that do not deviate
- Stops at designated bus stops to pick up and drop off riders
- Individuals do not need to provide advance notice when using the service
- Riders are limited to locations on or near the official routes
- Routes follow timetables created by the service provider



## Demand-Response Service

- Schedules rides to and from specific locations
- Individuals call in to schedule a ride
- Provides curb-to-curb service
- Does not follow a set route or timetable
- Advance notice is usually required when scheduling rides
- Buses will pick up several passengers before dropping them off at their requested destinations
- Includes Special Transit Services





# Jefferson County

*Transit Management of Beaumont (Zip) | Port Arthur Transit (PAT)  
South East Texas Transit (SETT) | Nutrition and Services for Seniors (NSS)*





# Transit Management of Beaumont (Zip)

A Fixed-Route Service with designated routes and stops & Special Transit Service



Serves Beaumont



10 designated routes  
(Fixed-Route)



All Buses are Wheelchair  
Accessible



Real-Time Bus Tracking



## Operates

Monday - Friday

6:00 AM to 9:30 PM

Saturday

7:30 AM to 9:30 PM



For information call **409-835-7895**

Monday - Friday

8:00 AM to 9:30 PM

Or visit **BeaumontTransit.com**

# PORT ARTHUR TRANSIT (PAT)

A Fixed-Route Service with designated routes and stops & Special Transit Service



Serves Port Arthur



7 designated routes  
(Fixed-Route)



All Buses are Wheelchair  
Accessible



## Operates

Monday - Friday

6:15 AM to 7:45 PM

Saturday

7:15 AM to 7:15 PM



For information **Call 409-983-8767**

Or visit **PortArthurtx.gov**





South East Texas Transit

## SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)



A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Nutrition and Services for Seniors (NSS).



Serves Rural Western Jefferson County



Schedules rides to locations within Jefferson County, including Mid-County, Beaumont, and Port Arthur



Provides curb-to-curb service



### Operates

Monday - Friday

8:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



All Buses are Wheelchair Accessible



For information **Call 409-892-0979**

48-Hour notice is required when scheduling rides







South East Texas Transit

## SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)



A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas (available only to seniors and persons with disabilities). Service is provided by Nutrition and Services for Seniors (NSS).



Serves Mid-Jefferson County  
*(including Groves, Port Neches, and Nederland)*



Schedules rides to locations with Jefferson County, including Mid-County, Beaumont, and Port Arthur



Provides curb-to-curb service



### Operates

Monday - Friday

8:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



All Buses are Wheelchair Accessible



Service is available to seniors and persons with disabilities



For information **Call 409-892-0979**

48-Hour notice is required when scheduling rides



The background of the slide features a blurred photograph of a white bus with green accents, possibly a school or transit bus, parked. A solid blue vertical bar is positioned on the left side of the image, partially overlapping the bus. The text is overlaid on the blue bar and the bus image.

# Hardin County

*South East Texas Transit (SETT) | Nutrition and Services for Seniors (NSS)*



South East Texas Transit

## SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)



A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Nutrition and Services for Seniors (NSS)



Serves Rural Hardin County  
*(Excludes Lumberton)*



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc



Schedules rides to locations within Hardin County and to Beaumont, if they originate in Rural Hardin County (Demand-Response)



### Operates

Monday - Friday

8:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



For information **Call 409-892-0979**  
48-Hour notice is required when scheduling rides







# Orange County

*South East Texas Transit (SETT) | Orange County Transportation (OCT) |  
Orange Community Action Association (OCAA)*

## SOUTH EAST TEXAS TRANSIT (SETT) & ORANGE COUNTY TRANSPORTATION (OCT)

A Demand-Response Service requiring 24-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Orange County Transportation (OCT).



Serves Orange County



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc.



Schedules rides to locations within Orange County, Beaumont, and Port Arthur



### Operates

Monday - Friday

7:00 AM to 4:00 PM

24-Hour notice is required when scheduling rides.



For information **Call 409-754-9511**

24-Hour notice is required when scheduling rides



South East Texas Transit

## SOUTH EAST TEXAS TRANSIT (SETT) & ORANGE COMMUNITY ACTION ASSOCIATION (OCAA)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Orange Community Action Association (OCAA).



Serves City of Orange, Pinehurst, & West Orange



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc



Schedules rides to locations within the county (Demand-Response)



### Operates

Monday - Friday

7:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



For information **Call 409-886-8348**

48-Hour notice is required when scheduling rides





# GETTING STARTED

1

**Find your service provider.**

- Where do you live?
- Which service provider operates in your area?

2

**Figure out if your service provider offers fixed-route or demand-response service.**

- Do you need to figure out which routes serve your starting point and destination?
- Do you need to call and schedule a ride?

3

**Choose a starting location.**

4

**Select your destination.**



# LET'S GET MOVING : ZIP

1. Find your starting location on a Zip route.
2. Choose a location for your destination.
3. Find your destination on a Zip route or find the closest location to your destination, starting location.
4. Determine from the timetable provided by Zip what time the bus will come by your starting location.
5. Use the timetable to find out the time that your bus will pass by your destination.
6. If you will need to transfer routes, then you will need to find your transfer station. Once you find your transfer station, check the timetable to find the time you arrive to the transfer station from your starting point and the time that your second bus will pick you up at the transfer station to take you to your destination.
7. Wait for the bus at a designated bus stop.
8. When the bus picks you up, you can ask the driver any questions you may have about how to get to your destination. Inform the driver if you need a transfer when you are paying your fare.
9. Take a seat and enjoy the ride.
10. When you are nearing your destination, pull the cord to notify the driver.



Zip's service has many different options for planning your trip. Including Google Transit, an app, and Real-Time Bus Tracking. Please visit **BeaumontTransit.com** for more information.



# HOW TO READ ZIP TIMETABLES

## MONDAY THRU FRIDAY

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:15	8:27	8:45	9:03	9:15
9:00	9:12	9:30	9:48	10:00
9:45	9:57	10:15	10:33	10:45
10:30	10:42	11:00	11:18	11:30
11:15	11:27	11:45	12:03 pm	12:15 pm
12:00 pm	12:12 pm	12:30 pm	12:48	1:00
12:45	12:57	1:15	1:33	1:45
1:30	1:42	2:00	2:18	2:30
2:15	2:27	2:45	3:03	3:15
3:00	3:12	3:30	3:48	4:00
3:45	3:57	4:15	4:33	4:45
4:30	4:42	5:00	5:18	5:30
5:15	5:27	5:45	6:03	6:15
6:00	6:12	6:30	6:48	7:00
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:30	8:42	9:00*	9:18	9:30

## HOW TO USE THIS SCHEDULE

A → 1 MAGNOLIA

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:30	6:42	7:00	7:18	7:30
7:00	7:12	7:30	7:48	8:00
7:30	7:42	8:00	8:18	8:30

- A** — Shows how to identify proper bus. This illustration shows the bus headsign.
- B** — Shows the direction of the trip. Trips away from downtown are on the left side and toward downtown are on the right side.
- C** — Times Points marked by • on map and are colored to match the route schedule.  
Columns above list the times buses are scheduled to leave that stop. Note time points to estimate arrival time at your stop. Time points are for reference and DO NOT represent the only places that the bus will stop. Buses stop only at locations designated by bus stop signs.
- D** — Read across left to right to plan your trip. For instance, board at Laurel and Magnolia at 8:00 to arrive at Helbig and Maida at 8:30.



# HOW TO FIND YOUR ZIP ROUTE

1. Figure out where you will start your ride.

2. Use the Zip route handouts that are available on the Zip's website or at the Zip offices.

*Tip: Beaumont's Transit service has many different options for planning your trip. Including Google Transit, an app, and Real-Time Bus Tracking. Please visit [BeaumontTransit.com](http://BeaumontTransit.com) for more information.*

3. Look at the maps on each handout to find your location. Use the route names to begin your search. For example, if you live near College Street, then you would start with the College Street Route map.

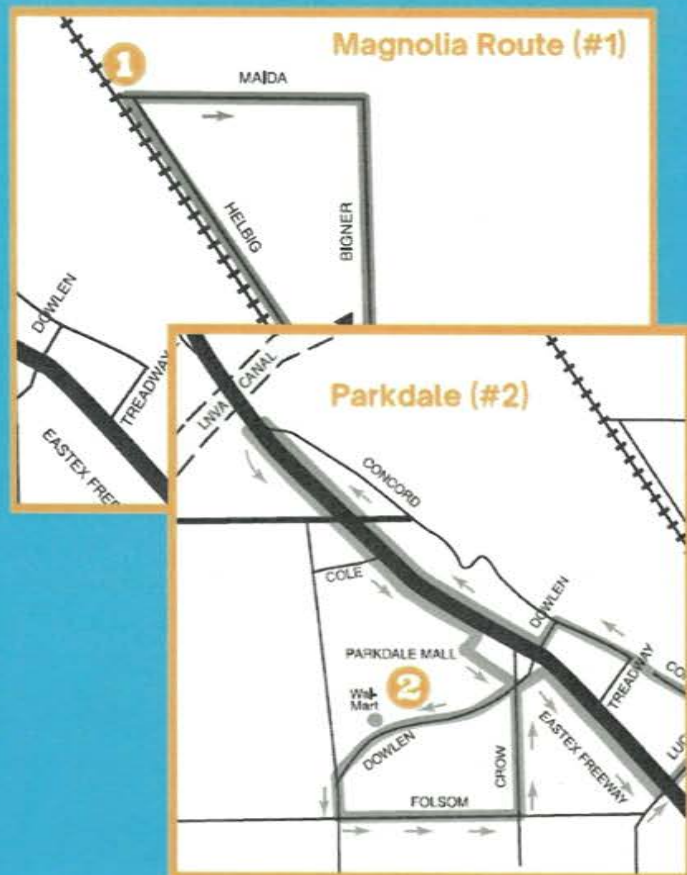
4. You can use Google Transit to help you find the best route or find your location compared to major streets and landmarks that may be depicted on the Beaumont maps. You can also call Zip and tell the information specialist where you are, where you want to go, and what time you wish to arrive. They'll supply the route and schedule information you need.

5) Once you have found your starting point on a route, repeat the steps for your designation.



# EXAMPLE: PLANNING A TRIP WITH ZIP

## NORTHRIDGE MANOR APARTMENTS TO WALMART



- 1** Find Northridge Manor Apartments (your starting point) on the Zip route map.  
*Google Maps can help. Northridge Manor Apartments are located on Maida near Helbig, putting them on the Magnolia Route (#1).*
- 2** Find Walmart (your destination) on the Zip route map. Google Maps can help. Walmart is located on Dowlen Road and is served by the Parkdale Route (#2).
- 3** Determine if you will need a transfer. Because your starting point and destination are on two different routes, you will need to transfer from one route to another.
- 4** If you need to transfer, find your transfer station. For a trip from Northridge Manor Apartments to Walmart, you will transfer at the downtown Dannenbaum Station.



# EXAMPLE: PLANNING A TRIP WITH ZIP

## NORTHRIDGE MANOR APARTMENTS TO WALMART

### MONDAY THRU FRIDAY

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:15	8:27	8:45	9:03	9:15
9:00	9:12	9:30	9:48	10:00
9:45	9:57	10:15	10:33	10:45
10:30	10:42	11:00	11:18	11:30
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1:30	1:42	2:00	2:18	2:30
2:15	2:27	2:45	3:03	3:15
3:00	3:12	3:30	3:48	4:00
3:45	3:57	4:15	4:33	4:45
4:30	4:42	5:00	5:18	5:30
5:15	5:27	5:45	6:03	6:15
6:00	6:12	6:30	6:48	7:00
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:30	8:42	9:00*	9:18	9:30

**5** Look at the timetable for the Magnolia Route (#1) to figure out what time your bus will come by your bus stop. Northridge Manor Apartments are near the bus stop at Helbig and Maida, so you will select the time that works best for you. Remember to factor in your transfer and your return trip when choosing a time to begin your trip.

For the purposes of this trip, we can select 8:00 AM. You will need to arrive at the bus stop at least five minutes before your bus is expected to arrive.

**6** Check the timetable to find out what time the bus will arrive at the Dannenbaum Station. In this case, the 8:00 AM bus will arrive at the Dannenbaum Station at 8:30 AM.



# EXAMPLE: PLANNING A TRIP WITH ZIP NORTHRIDGE MANOR APARTMENTS TO WALMART

## MONDAY THRU FRIDAY

OUTBOUND From Downtown			INBOUND To Downtown	
Dannenbaum Station	Concord & Lucas	Dowlen @ Wal-Mart	Concord & Lucas	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:42 am	7:00 am
6:30	6:42	7:00	7:12	7:30
7:00	7:12	7:30	7:42	8:00
7:45	7:57	8:15	8:27	8:45
8:15	8:27	8:45	8:57	9:15
8:45	8:57	9:15	9:27	9:45
9:30	9:42	10:00	10:12	10:30
10:00	10:12	10:30	10:42	11:00
10:30	10:42	11:00	11:12	11:30
11:15	11:27	11:45	11:57	12:15 pm
11:45	11:57	12:15 pm	12:27 pm	12:45
12:15 pm	12:27 pm	12:45	12:57	1:15
1:00	1:12	1:30	1:42	2:00
1:30	1:42	2:00	2:12	2:30
2:00	2:12	2:30	2:42	3:00
2:45	2:57	3:15	3:27	3:45
3:15	3:27	3:45	3:57	4:15
3:45	3:57	4:15	4:27	4:45
4:30	4:42	5:00	5:12	5:30
5:00	5:12	5:30	5:42	6:00
5:30	5:42	6:00	6:12	6:30
6:15	6:27	6:45	6:57	7:15
6:45	6:57	7:15	7:27	7:45
7:15	7:27	7:45	7:57	8:15
8:00	8:12	8:30 *	8:42	9:00
8:30	8:42	9:00 *	9:12	9:30

**7** Look at the timetable for the Parkdale Route (#2) to figure out what time your bus will leave the Dannenbaum Station outbound toward your destination. The next bus leaving the Dannenbaum Station after 8:30 AM will depart at 8:45 AM.

**8** Check the timetable to find out when your bus will arrive at your destination. Walmart has its own bus stop. Your bus will arrive at the Walmart bus stop at 9:15 AM.

***Congratulations!***  
You just planned a trip on Beaumont Transit!

# HOW TO PAY YOUR FARE ON ZIP

## Find Your Fare

Discounted fares are available for seniors, youths, children, and individuals with disabilities

## Three Ways to Pay Your Fare

- Pay exact cash when boarding the bus
- Buy a monthly, weekly, or daily pass
- Buy a book of tickets

## Individuals with Disabilities

Identification cards enabling the carrier to get reduced fare if he/she has a disability are available at the Zip office on Milam (see below)

## Buy Passes and Tickets

- Transit Management of Beaumont: 500 Milam Street
- Central Collections in Beaumont City Hall: 801 Main Street

## FARES & PASSES

*Please have exact fare Ready. Bus operators do not carry change.*

### Youth

(6-18 years)

\$0.75

### Children

(Newborn up to 5 years)

Free

### Transfers

\$0.25

### Adults

\$1.50

### Senior Citizens

\$0.75

### Disabled

\$0.75

## MONTHLY PASSES

*Please have exact fare Ready. Bus operators do not carry change.*

### Adults

\$40

### Senior Citizens

\$30

### Disabled

\$30

### Youth

(6-18 years)

\$30



# TRANSFERS ON ZIP

- Transfers allow riders to switch bus routes when they take a trip between two points that are not on the same route.
- Ask the bus driver for a transfer when you board the bus.
- Transfers cost 25¢
- Transfers are only issued for a one-way continuous trip and will not apply during a return trip.
- Transfers can be used at all bus stops in Downtown Beaumont, at the Dannenbaum Station, and anywhere routes cross or share the same bus stop.





# ZIP SPECIAL TRANSIT

- Special transit services are available to better serve individuals with disabilities who are unable to use regular fixed-route services.
- Door-to-Door special transit service is available to individuals with disabilities if they qualify under the Americans With Disabilities Act (ADA).
- Individuals who believe that may qualify for special transit can call 409-835-7895 for information on eligibility or to purchase a pass.
- Fares for special transit are \$80 for a monthly pass or \$2.50 for a single ride.



# LET'S GET MOVING : PAT

1. Find your starting location on a PAT route.
2. Choose a location for your destination.
3. Find your destination on a PAT route or find the closest location to your destination.
4. Determine whether or not your routes cross paths.
5. If your routes do not cross paths, then you will need to identify the route you will use to connect to the route you need.
6. Locate the timetables for each route you will travel to determine what time the bus will be stopping at your starting location. Remember to allow time for transfers (if needed) and a return trip.
7. Use the timetables to find out the time that your bus will pass by your destination (or your connecting route if needed).
8. Wait for the bus at a designated bus stop.
9. When the bus picks you up, you can ask the driver any questions you may have about how to get to your destination. Inform the driver if you need a transfer when you are paying your fare. If you are transferring at the Downtown Transfer Terminal then your transfer is free.
10. Take a seat and enjoy the ride.
11. When you are nearing your destination, pull the cord or push the yellow strip to notify the driver to stop.



PAT's service is available on Google Transit. Please visit **PortArthurtx.gov** for more information.



# HOW TO READ PAT TIMETABLES

## Route 5 • CENTRAL MALL

Public Library	9th Avenue & Lee Arthur Dale	Autumn Chase Apartments	Pebble Creek Apartments	Heatherbrook Apartments	Cedar Ridge Apartments	Wal-Mart Highway 69	Medical Center of S.E. Texas	Central Mall
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### Weekday – Outbound Departure Times

6:50AM	6:52	6:53	6:56	6:58	7:05	7:10	*	7:20
7:50	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20
5:50	5:52	5:53	5:56	5:58	6:05	6:10	*	6:20

### Saturday – Outbound Departure Times

7:50AM	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20

\* Drop-off only bus stop. Must request drop off from bus driver.

1

Find the timetable for your route.

*This timetable is for Route 5.*

2

Look at the bus stops listed on the timetable and choose the one that is closest to your location.

*For example, if you were leaving Central Mall, then you would look at the times under "Central Mall".*

3

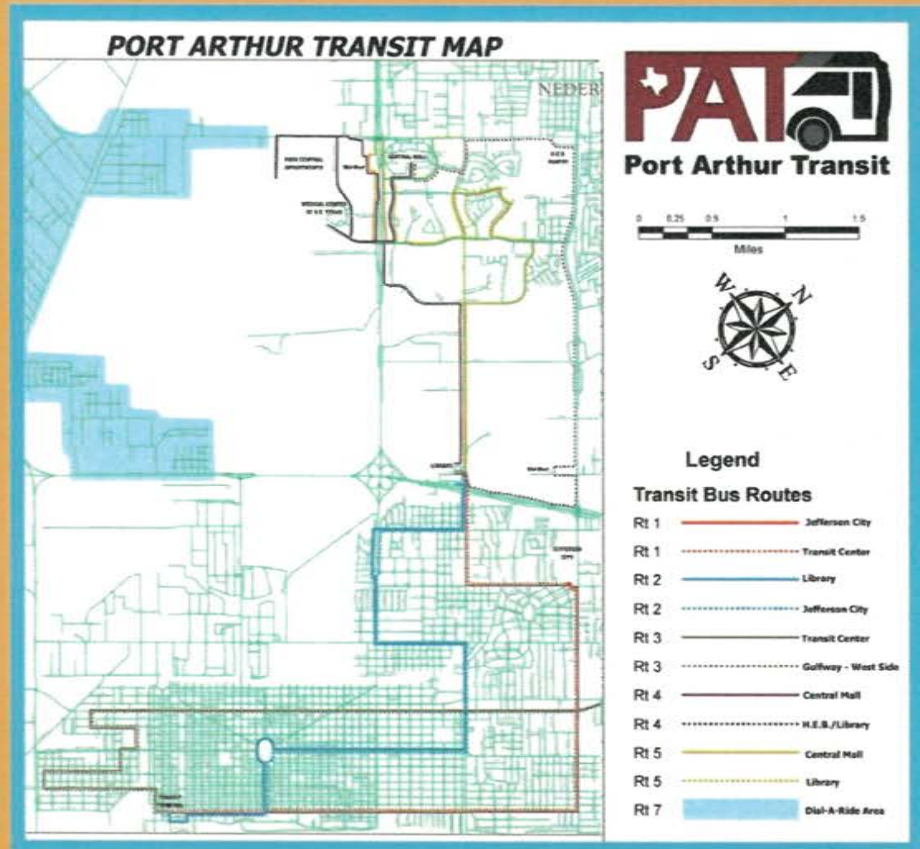
Choose the time that best works for you.

*For example, if you were leaving Central Mall at 10 AM, then you would catch the bus at 10:20 AM at the Central Mall bus stop.*





# HOW TO FIND YOUR PAT ROUTE



**1** Find your desired location on the map.

**2** Look at the color-coded routes to see which route or routes passes by your location.

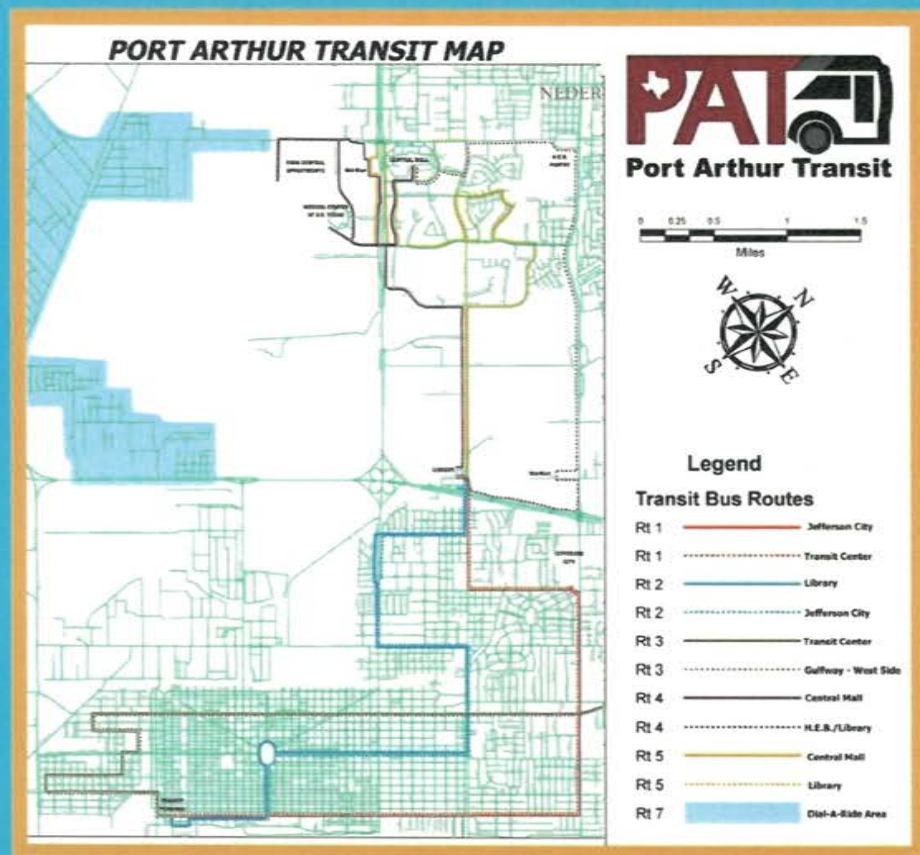
**3** Determine which route is going in the direction in which you will be travelling.

*Tip: You can use Google Transit to help you find the best route or find your location compared to major streets and landmarks that may be depicted on the PAT maps.*

**This is your route!**

# EXAMPLE: PLANNING A TRIP WITH PAT

## LAKEVIEW PALMS TO WALMART



- 1** Find your starting point on the map.  
*(Lakeview Palms)*
- 2** Figure out which route you are on.
- 3** Decide which route is going in the direction moving toward your destination.  
*Route 1 is going in the correct direction.*
- 4** Find your destination point on the map.  
*Walmart on Memorial*
- 5** Figure out which route your destination is on.  
*Walmart is on route 5.*



# EXAMPLE: PLANNING A TRIP WITH PAT

## LAKEVIEW PALMS TO WALMART

**Route 1 • JEFFERSON CITY**

Transit Terminal	Jefferson Drive & Gulfway Drive	Jefferson City Shopping Center	Public Library
Weekday – Outbound Departure Times			
6:20AM	6:35	6:38	6:45
7:20	7:35	7:38	7:45
8:20	8:35	8:38	8:45
9:20	9:35	9:38	9:45
10:20	10:35	10:38	10:45
11:20	11:35	11:38	11:45
12:20	12:35		
1:20	1:35		
2:20	2:35		
3:20	3:35		
4:20	4:35		
5:20	5:35		
6:20	6:35		

**Route 5 • CENTRAL MALL**

Public Library	9th Avenue & Lake Arthur Drive	Autumn Chase Apartments	Pebble Creek Apartments	Heatherbrook Apartments	Cedar Ridge Apartments	Walmart Highway 69	Medical Center of S.E. Texas	Central Mall
Weekday – Outbound Departure Times								
6:50AM	6:52	6:53	6:56	6:58	7:05	7:10	*	7:20
7:50	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20
5:50	5:52	5:53	5:56	5:58	6:05	6:10	*	6:20

- Consult the timetables for your first route.  
The bus stop that is located close to Lakeview Palms is Jefferson Drive & Gulfway Drive stop on the timetable, so the bus will pass by the stop around 7:35 AM. You should arrive at the bus stop 5-10 minutes in advance.
- Find the time that your bus will arrive at the Public Library stop.  
In this case, your bus would arrive at 7:45 AM.
- Check the timetable for Route 5 to find out when the next bus will be leaving.  
The next bus leaves at 7:50 AM, so you would need to immediately transfer.
- Check the timetable to find out what time you will arrive at Walmart.  
The bus will stop at Walmart at 8:10 AM.



# HOW TO PAY YOUR FARE ON PAT

## Find Your Fare

Discounted fares are available for seniors, youths, children, and individuals with disabilities (with proper ID)

## Two Ways to Pay Your Fare

- Pay exact cash when boarding the bus
- Buy a monthly, weekly, or daily pass

## For Seniors & Disabled

PAT accepts valid Government ID or Medicare Card

## Buy Passes and Tickets

- PAT Downtown Office: 320 Dallas Avenue

Fares & Passes	Adults	Senior (65+), Disabled, Medicare	Student K-12	Paratransit
One Way	\$1.50	\$0.75	\$0.75	\$2.50
Day Pass	\$3.50	\$1.75	\$1.75	-
Weekly Pass	\$18.00	\$9.00	\$9.00	-
Monthly Pass	\$54.00	\$27.00	\$27.00	\$96.00
Transfer	Free	Free	Free	-

\*Passengers are provided with a free transfer that is good for 1.5 hours.

# PAT SPECIAL TRANSIT

- Special transit services are available to better serve seniors with disabilities who are unable to use regular fixed-route services.
- Door-to-Door special transit service is available to seniors with disabilities if they qualify under the Americans With Disabilities Act (ADA).
- Individuals who believe that may qualify for special transit can call 409-983-8794 for information regarding program eligibility.
- The fare for Paratransit service is \$2.50. PAT also offers other fare mediums including daily, weekly and monthly passes.





# LET'S GET MOVING : SETT & NSS

## (RURAL WESTERN JEFFERSON COUNTY)

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.





# HOW TO PAY YOUR FARE: SETT & NSS

## (RURAL WESTERN JEFFERSON COUNTY)

### Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

### Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Jefferson County	County to County
One Way Trip Fare	\$1.00	\$2.50

*\*Rates and times may vary between providers and are subject to change.  
Reservations required. 48-hour advance notice recommended. Same day  
Service subject to availability.*

# LET'S GET MOVING : SETT & NSS

*(Mid-Jefferson County including Groves, Port Neches, and Nederland)*

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.





# HOW TO PAY YOUR FARE: SETT & NSS

*(Mid-Jefferson County including Groves, Port Neches, and Nederland)*

## Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

## Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Mid-County	Beaumont	Port Arthur
One Way Trip Fare	\$1.00	\$2.50	\$2.50

*\*Rates and times may vary between providers and are subject to change.  
Reservations required. 48-hour advance notice recommended. Same day Service subject to availability.*



# LET'S GET MOVING : SETT & OCT (ORANGE COUNTY)

1. If you are using OCT to travel to Beaumont or Port Arthur, remember to plan your trip for a day that OCT offers rides to Beaumont and Port Arthur.

2. Find the address and phone number for your destination.

3. Contact OCT at 409-745-9511 at least 24-hours in advance to schedule your ride appointment. Provide OCT with your name, address, phone number, date of birth, and whether or not you have a disability. You will also provide the address and phone number for your destination.

*Note: Same day trips are available. However, they are subject to availability.*

4. Be ready to board the bus at your appointment time.



# HOW TO PAY YOUR FARE: SETT & OCT (ORANGE COUNTY)

## Find Your Fare

Rates may vary between providers and are subject to change. Please check with OCT to make sure no changes have taken place.

## Ways to Pay Your Fare

- Pay exact cash when boarding the bus.
- Payment for future trips can be made on the bus or at OCT's office.

Fares & Passes	Within Orange County	To Beaumont	To Port Arthur
Pre-Scheduled One-Way Trip Fare	\$2.00	\$3.00	\$3.00
Same Day One-Way Trip Fare*	\$4.00	\$5.00	\$5.00
Unscheduled One-Way Additional Trips Fare <small>(Unless for Medical Prescription)</small>	\$3.00	\$2.00	\$2.00

*\*Rates and times may vary between providers and are subject to change. Reservations required. 24-hour advance notice recommended. Same day Service subject to availability.*



# LET'S GET MOVING : SETT & OCAA

## (CITY OF ORANGE, PINEHURST, & WEST ORANGE)

1. Find the address and phone number for your destination.
2. Contact OCAA at 409-886-8348 at least 48-hours in advance to schedule your ride appointment. Provide OCAA with your name, address, phone number, date of birth, and whether or not you have a disability. You will also provide the address and phone number for your destination.
3. Be ready to board the bus at your appointment time.





# HOW TO PAY YOUR FARE: SETT & OCAA

## (CITY OF ORANGE, PINEHURST, & WEST ORANGE)

### Find Your Fare

Rates may vary between providers and are subject to change. Please check with OCAA to make sure no changes have taken place.

### Ways to Pay Your Fare

- Pay exact cash when boarding the bus.
- Payment for future trips can be made on the bus or at OCAA's office.

Fares & Passes	City of Orange, Pinehurst, & West Orange
One Way Trip Fare	\$1.00

*\*Rates and times may vary between providers and are subject to change. Reservations required. 48-hour advance notice recommended.*

# LET'S GET MOVING : SETT & NSS

## *(RURAL HARDIN COUNTY EXCLUDES LUMBERTON)*

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.





# HOW TO PAY YOUR FARE: SETT & NSS

## *(RURAL HARDIN COUNTY EXCLUDES LUMBERTON)*

### Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

### Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Jefferson County	County to County
One Way Trip Fare	\$1.00	\$2.50

*Rates and times may vary between providers and are subject to change.  
Reservations required. 48-hour advance notice recommended. Same day  
Service subject to availability.*



## HELPFUL TIPS

### No ID is required when using the public transportation services available in southeast Texas

No one will ask for your ID (excludes Special Transit and discounted rates)

### Paying cash for your fares

When paying cash for your fares, always carry your exact fare. Bus drivers do not carry change.

### Have your fare ready

Have your fare ready when boarding the bus.

### Google Transit

If you have access to a computer with internet services, use google transit to help plan your trip. However, Google Transit is not always up to date so make sure to double check with the maps.

### Remember

You only have to find the route for a location once. Write down the route numbers for your starting location and your common destinations.





# HELPFUL TIP



## **Never cross the street in front of a bus.**

Never cross the street in front of a bus. Wait for the bus to leave the bus stop.

## **Don't chase a bus that has left your stop.**

If the bus has already pulled away from or has passed a bus stop it cannot stop for you.

## **Hold onto children**

When waiting for the bus, boarding the bus, exiting the bus, and walking away from the bus stop.



## **Plan**

Plan ahead in case of delays.

## **Zip and PAT**

Buses on the Zip and PAT routes only stop at designated bus stops.

## **Service providers are happy to help you with your mobility needs.**

Paratransit and accessible service is available through each service provider.

