
Technical Memo: Transportation Resources Inventory Report

Executive Summary

The Transportation Resources Inventory is far from simply a listing of providers. It is useful not only to regional planning bodies but to stakeholders and end-users as well. To that end, the Inventory includes considerable relevant information about transportation providers in the region, including service area, who is eligible to use the service, and other relevant information. The Inventory also provides a concise summary matrix identifying which services are available within each county within the project area. Included within the Inventory are organizations that provide transportation to their clients (including volunteer driver programs or contracting with another provider), even if they do not directly operate a transportation service themselves.

The Transportation Resources Inventory Report consists of four main components:

1. Methodology
2. Observations, Findings, and Conclusions
3. Transportation Resources Inventory
4. Transportation Resources by County

Information contained within the Transportation Resources Inventory Report was developed through input from community stakeholders, discussions with SETRPC staff, and consultant research.

1.1 Methodology

The methodology used to develop the Transportation Resources Inventory was two-fold. First, a stakeholder survey was distributed via first class mail and email to 94 organizations throughout the project area. The stakeholder survey sought to collect information about populations served and services provided as well as transportation services offered. The stakeholder survey also requested respondents to identify existing transportation needs among the populations they served, which was used in developing the project's Needs Assessment and Gap Analysis.

Completed surveys were received from the following 18 organizations:

- ARC of Greater Beaumont
- Beaumont Municipal Transit
- Catholic Charities of Southeast Texas
- City of Bevil Oaks
- City of Orange
- City of West Orange
- Da Vita Golden Triangle Dialysis

- Da Vita Renal Care Center of Orange
- Fresenius Kidney Care Dialysis Center
- Goodwill Industries of Southeast Texas
- Jack Brooks Regional Airport
- Jasper County
- Jasper ESD #1
- Jefferson County Housing Authority
- Lamar University
- Nutrition and Services for Seniors
- Orange Community Action Association
- Orange County Transportation
- Orange Fire Department
- Port Arthur Housing Authority
- Port Arthur Transit
- Port of Beaumont
- Resource Information Support & Empowerment (RISE)
- Salvation Army Boys & Girls Club Beaumont
- Southeast Texas Regional Planning Commission
- Spindletop Center – North Campus
- United Way of Orange County
- Workforce Solutions Orange
- Workforce Solutions Southeast Texas

The second strategy Moore & Associates, Inc. employed to collect transportation provider information involved research using online resources. Using both methods resulted in development of a much more robust and representative provider inventory.

1.2 Observations, Findings, and Conclusions

Observations

The majority of the stakeholders responding to the survey do not directly operate transportation. They most frequently provide clients with transportation guides and/or schedules and refer clients to transit provider guides or websites. A few make telephone calls on behalf of clients/riders or use Texas 211 to offer additional information. The most common transportation need with which clients communicate having difficulty obtaining is medical trips, followed by access to veterans' services, essential shopping, and weekday trips.

Some of the responding stakeholder organizations cited a lack of funding to meet current transportation/mobility needs, followed by insufficient staffing to support coordination activities. Some cited the absence of public transit service in their respective community, while others shared their perception of inadequate public transit services.

The survey asked stakeholders to comment on the following:

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- Client/members' primary barriers to accessing transportation;
 - Enhancements that are most needed to improve coordination of public transit and human service transportation; and
 - Other issues, concerns, or information they believe are relevant to the issue.

Barriers to accessing transportation

- Availability/frequency of bus transportation to and from campus. (Lamar University)
- Clients in low-paying jobs or unemployed are unable to access service. Some lack driver licenses or are unable to get them. (Workforce Solutions – Orange)
- Cost, accessibility, lack of availability. (RISE)
- Internet or phone access, as most of the clients are seniors and need help accessing those things in order to contact us. (Orange Community Action Association)
- Lack of financial resources. (Workforce Solutions SETX)
- Lack of knowledge and education of what options are out there. Difficulties getting to/from our building. (The Arc of Greater Beaumont)
- Lack of routes, needing transportation to mid-county, number of transfers required to get where they need to go. (Goodwill Industries of SETX)
- Limited routes, limited schedule. (Beaumont Housing Authority)
- Minimal to no transportation services. (Jasper County)
- Mobility limitations, funding, late evening service hours, some employment opportunities are not close to transportation. (Port Arthur Transit)
- Needing more advanced help than driver (i.e., caregiver or provider). Some clients either cannot afford or are not able to get the help they need for daily functions and often want drivers to perform these duties. (Orange County Transportation)
- No vehicle in household – no family or friends to assist – time of transit vehicle does not coincide with time of appointment. Nothing available to assist outside of volunteer help. (SETRPC Community Services Division)
- Patients on dialysis generally treat for four hours three times a week. Transportation times are very limited. Patients can only be placed on certain shifts to accommodate transportation. This greatly limits patients. Patients who treat on Monday, Wednesday, and Friday must be placed on 2nd shift (very limited space). Tuesday, Thursday, and Saturday patients also must be placed on 2nd shift to accommodate transportation hours. Since transportation does not operate on Saturdays, patients must make other arrangements. However, many do not have another option and tend to miss treatment. (Renal Center of Orange – DaVita)
- Patients say it's impossible to schedule a same-day reservation. Not enough bus stops. Holidays cause them to miss treatment since transportation does not operate on those days. (Fresenius Kidney Care Dialysis)
- The transportation company through Medicaid switched in June and there have been issues. Drivers are late, drivers having children or other people in the car making patients uncomfortable. Not an issue with City, but good to note. (DaVita Golden Triangle Dialysis)
- We currently provide transportation so the clients we have only express a need to get to Houston for medical appointments. Most other trips we can help them with. (Nutrition and Services for Seniors)

Most-desired enhancements

- A detailed plan regarding existing transportation resources and efforts to improve support to the citizens. (Jasper County)
- ADA-compliant public access and bus stops. (RISE)
- Better software in order to help run and schedule the routes for a more sufficient outcome in order to generate more rides. (Orange Community Action Association)
- Bus routes to Houston – VA, MD Anderson, etc. (Nutrition and Services for Seniors)
- Consistent funding sources. Consistent and regular conversations between providers. (Port Arthur Transit)
- Easier access to the scheduling of rides on current special transit system. (RISE)
- Extended hours of operation to include early morning and evening times. (Renal Center of Orange – DaVita)
- Get away from traditional bus service and move to more “on demand” personal service. (Beaumont Housing Authority)
- Increasing the number of wheelchair accessible/special transit buses and services from city-to-city within the county. (RISE)
- Information to populations that can benefit from transportation options that exist. (The Arc of Greater Beaumont)
- Linking BMT to Port Arthur. (Goodwill Industries of SETX)
- Need to extend hours. If patients are not a part of Medicaid they do not have access to affordable transportation. (Fresenius Kidney Care Dialysis)
- Patients that don’t have access to unlimited transportation rides (through Medicaid) have difficulty accessing transportation if their treatment goes over the scheduled time. Better coordination with public transit and the organization would be beneficial. (DaVita Golden Triangle Dialysis)
- Perhaps expanded hours that are advertised. Safe bus stops. (Workforce Solutions SETX)
- Some way to have more immediate resources to lead individuals to transportation service, especially for elderly and individuals with disabilities. (SETRPC Community Services Division)
- Some way for transportation to become more available between counties, especially for those in Triangle who have medical resources in Houston. (SETRPC Community Services Division)
- Upgrade intersection signal preemption for emergency vehicle traffic. (Orange Fire Department)

Other issues, concerns, or information

- Airport and taxi services are standard partnerships. Lack of taxi services is a common complaint. (Jack Brooks Regional Airport)
- Lack of funding to upgrade 18-year-old preemption system. Infrared emitter technology in preemption is being replaced with a GPS cloud-based system that is a subscription service that no longer requires the entity to own the equipment and maintain it. (Orange Fire Department)
- Lack of wheelchair-accessible transportation for veterans needing services inter-/intra-county where they live. (RISE)

Findings

Based on the input from the stakeholders responding to the survey, Moore & Associates, Inc. has identified the following broad findings.

1. There are geographic areas and individuals not served by existing public transit services.
2. There is a need for extended service hours to provide access to employment and healthcare.
3. There is a lack of service between counties.
4. There is a need for access to medical facilities in Houston.
5. A patient's ability to undergo dialysis treatments on weekends and holidays is impacted by a lack of available transportation, and transportation may be unavailable if a treatment runs over the scheduled time.
6. Cost is often a barrier to obtaining transportation.

Conclusions

While several transportation providers operate service within the project area, there are still significant gaps between the service provided and the needs of individuals or populations within the community. These will be addressed in greater detail through the Needs Assessment and Gap Analysis.

1.3 Transportation Resources Inventory

Transportation Planning Organizations

Organization Information:	Description of Organization:	Area Served:
<p>South East Texas Regional Planning Commission 2210 Eastex Freeway, Beaumont, TX 77703 409-899-8444 www.setrpc.org</p>	<p>SETRPC is the designated as the Metropolitan Planning Organization (MPO) for the four-county region comprising the Hardin-Jasper-Jefferson-Orange project area. The principle purpose of the SETRPC-MPO is to develop an overall transportation plan that will provide the most desirable and efficient means of meeting transportation needs for a five-year horizon while ensuring continued compliance with the rules and guidelines as required by the federal government as a condition of receiving federal funds for transportation projects and programs.</p>	<p>Hardin, Jasper, Jefferson, and Orange counties</p>

Organization Information:	Description of Organization:	Area Served:
<p>Texas Department of Transportation (TxDOT) Beaumont District Headquarters 8350 Eastex Freeway Beaumont, TX 77708 409-892-7311 www.txdot.gov/inside-txdot/district/beaumont.html</p>	<p>TxDOT is the state agency responsible for construction and maintenance of all interstate, U.S, state highways, ranch-to-market (RM), and farm-to-market (FM) roads for the movement of people and goods. The state is organized in 25 geographic districts, each responsible for local highway design and maintenance, right-of-way acquisition, construction oversight, and transportation planning. The Valley is located within the TxDOT Pharr District.</p> <p>TxDOT has funding oversight for state public transportation funding through the Public Transportation Division (PTN). PTN, through its Public Transit Coordinators, works closely with transit systems. TxDOT manages, provides oversight, and disperses funding for FTA grants to rural and small urbanized areas, and selected Federal Highway Administration (FHWA) grants.</p>	<p>Chambers, Hardin, Jasper, Jefferson, Liberty, Newton, Orange, and Tyler counties</p>

Public Transportation Providers

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (FY 2020):
Amtrak 2555 W. Cedar St. Beaumont, TX 77704 800-872-7245 www.amtrak.com	A national rail operator operating more than 300 trains each day to more than 500 destinations in 46 states, the District of Columbia, and three Canadian provinces. The Beaumont station is served by the Sunset Limited route. Eastbound trains depart at 2:05 p.m. Tuesday, Friday, and Sunday. Westbound trains depart at 3:48 p.m. Monday, Wednesday, and Saturday.	Fares vary by destination. Discounted fares available to children under 12, seniors, persons with disabilities, military personnel and their families, and students age 17-24.	Not available
Provider Type: Public	Eligibility: General public	Impact of COVID-19: Adjusted/reduced schedules beginning March 2020. Face masks required onboard. Enhanced cleaning practices.	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (2019):
Beaumont Municipal Transit 550 Milam St. Beaumont, TX 77701 409-835-7895 beaumonttransit.com	Public transportation in Beaumont. Fixed-route service available to the general public. Provides door-to-door ADA paratransit transportation for qualifying individuals with disabilities. Ten routes operate Monday through Friday from 6:30 a.m. to 9:30 p.m., and Saturday from 7:30 a.m. to 9:30 p.m.	Fixed-route: Adult \$1.50, Senior/Disabled/Youth \$0.75, Children Free, Transfers \$0.25, Monthly passes (All) \$40.00, Door-to-door: Single ride \$2.50, Monthly pass \$80.00	Ridership: 416,352 Vehicles: 18 Budget: Operating: \$5,185,630 Capital: \$596,686
Provider Type: Public	Eligibility: General public; ADA certification required for ADA paratransit service.	Impact of COVID-19: Daily sanitization of vehicles. Weekly sanitization of Dannenbaum Station. Rear-door boarding, social distancing, and face masks requirements implemented on board the buses. System operated fare-free beginning April 2020, and resumed fare collection June 1, 2021.	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (2019):
Port Arthur Transit 344 Procter St. Port Arthur, TX 77640 409-983-8767 www.portarthurtx.gov/201/Transit-Department	Public transportation in the City of Port Arthur. Fixed-route service is available to the general public. Provides door-to-door ADA paratransit transportation for qualifying individuals with disabilities. Ten routes operate Monday through Friday from 6:15 a.m. to 7:15 p.m., and Saturday from 7:15 a.m. to 7:15 p.m.	Fixed-route: Adult \$1.50, Senior/Disabled/Medicare/Students \$0.75, Children Free Paratransit: Single-ride \$2.50, Out of service area \$2.25 Book of tickets and monthly passes available.	Ridership: 116,444 Vehicles: 9 Budget: Operating: \$2,501,177 Capital: \$1,455,354
Provider Type: Public	Eligibility: General public; elderly and persons with disabilities unable to use fixed-route system for paratransit service.	Impact of COVID-19: Briefly suspended Saturday service April 11, 2020 (resumed July 11, 2020).	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (2019):
South East Texas Transit (Mid-County Transit) 2210 Eastex Freeway, Beaumont, TX 77703 409-899-8444 ext. 6601 www.setrpc.org/south-east-texas-transit	A rural transportation system that provides curb-to-curb, demand-response transportation service for healthcare, shopping, social services, employment, education, and recreational needs for seniors and persons with disabilities in Mid-Jefferson County.	To Beaumont \$2.50, to Port Arthur \$2.50, within Mid-County \$1.00	(SETT Total) Ridership: 53,364 Vehicles: 19 Budget: Operating: \$1,516,047 Capital: \$233,116
Provider Type: Public	Eligibility: Seniors and persons with disabilities living in Groves, Port Neches, and Nederland.	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (2019):
South East Texas Transit (Orange County Transportation) 2210 Eastex Freeway, Beaumont, TX 77703 409-899-8444 ext. 6601 www.setrpc.org/south-east-texas-transit	A curb-to-curb, demand-response transportation service for healthcare, shopping, social services, employment, education, and recreational needs in Orange County. All vehicles are wheelchair accessible.	Within county \$1.00, to Beaumont \$2.50, to Port Arthur \$2.50	(SETT Total) Ridership: 53,364 Vehicles: 19 Budget: Operating: \$1,516,047 Capital: \$233,116
Provider Type: Public	Eligibility: General public	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data (2019):
South East Texas Transit (Rural Hardin County Transit and Rural Jefferson County Transit) 2210 Eastex Freeway, Beaumont, TX 77703 409-899-8444 ext. 6601 www.setrpc.org/south-east-texas-transit	A rural transportation system that provides curb-to-curb, demand-response transportation service for healthcare, shopping, social services, employment, education, and recreational needs to residents of rural Hardin County and rural western Jefferson County.	Within county \$1.00, county-to-county \$2.50	(SETT Total) Ridership: 53,364 Vehicles: 19 Budget: Operating: \$1,516,047 Capital: \$233,116
Provider Type: Public	Eligibility: General public	Impact of COVID-19: Unknown	

Private Transportation Providers

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Carte Blanche Concierge, LLC 8480 Washington Blvd, Beaumont, TX 77707 409-241-0222 www.cbcluxe.com/	Carte Blanche is a full-service concierge and ground transportation provider in the Greater Golden Triangle/Houston area.	Depends on car type. Prices varies \$69/hour to \$129/hour.	Not available.
Provider Type: Private	Eligibility: General public	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Greyhound 1480 W. Fwy Blvd. S Vidor, TX 77662 409-769-0848 www.greyhound.com	Greyhound Lines, Inc. is the largest provider of intercity bus transportation, serving more than 2,400 destinations with 13,000 daily departures across North America. Provides access to the nationwide Greyhound Intercity network, Canada, and Mexico. Greyhound serves stations in Beaumont Vidor, Port Arthur, and Orange. Service operates every day, with schedules dependent on destination.	Fares vary by destination. Discounted fares available to children under 12 and seniors 62+.	Not available
Provider Type: Private	Eligibility: General public	Impact of COVID-19: Face masks required onboard. Enhanced cleaning practices. Continuous cabin air refresh system.	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Keap Transit 409-951-0839 www.keaptransportation.com/	Provides transportation services via party bus, casino transportation, limousine, airport transportation, elderly transportation, and local deliveries.	Fare varies depending on length of party and destination.	Not available
Provider Type: Private	Eligibility: General public	Impact of COVID-19: Enhanced cleaning protocols.	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Sun Travel 6711 Smith Rd, Beaumont, TX 77713 409-840-4600 http://suntravel.org/	Sun Travel supplies transportation for convenient shuttling such as, airports, conferences, and other events. For extremely large transportation needs, Sun Travel is also an authorized agent for Trailways, which allows access to hundreds of motor coaches.	Fare varies based on fuel cost.	Not available
Provider Type: Private	Eligibility: General Public	Impact of COVID-19: Unknown	

Social Service Transportation Providers

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Beaumont Seniors 60+ Transportation 4590 Concord Beaumont, TX 77703 https://www.seniormeals.org/transportation	Transportation provided to seniors, age 60+, who are residents of Beaumont. Funding is provided in partnership with the Area Agency on Aging of Southeast Texas. The program operates Monday through Friday from 8:00 a.m. to 4:00 p.m.	Suggested contribution \$1.00	Ridership: FY 2020 50,000+ one-way trips.
Provider Type: Social service	Eligibility: Seniors 60+	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Catholic Charities of Southeast Texas 2780 Eastex Freeway, Beaumont, TX 77703 409-924-4400 www.catholiccharitiesbmt.org/index.html	Catholic Charities of Southeast Texas is the charitable branch of the Diocese of Beaumont. Services include disaster response, emergency assistance, humanitarian respite, counseling services, and the summer food program. Provides transportation information.	Not applicable	Not available
Provider Type: Social service	Eligibility: General public	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
East Texas Support Services 109 W Water St., Jasper, TX 77703 409-384-9006	Non-emergency medical transportation provided to indigent and Medicaid patients as defined by the Texas Department of Health.	Unknown	Not available
Provider Type: Social service	Eligibility: Medicaid patients	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Fresenius Kidney Care Beaumont 2755 Liberty St., Beaumont, TX 77702 409-839-8204 www.freseniuskidneycare.com/dialysis-centers/texas/100712	Dialysis treatment center. Transportation provided for individuals covered by Medicare. Provides information to assist with travel arrangements.	Unknown	Not available
Provider Type: Social service	Eligibility: Medicare patients	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
New Century Dialysis Center of Jasper 2014 S Wheeler St. Suite 300, Jasper, TX 75951 409-384-2711	Dialysis treatment center. Transportation provided for individuals covered by Medicare.	Unknown	Not available
Provider Type: Social service	Eligibility: Medicare patients	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Nutrition and Services for Seniors/Meals on Wheel Jefferson & Hardin Counties 4950 Concord Beaumont, TX 77703 409-892-4455 www.seniormeals.org	Helps to provide an opportunity for a high quality of life of older persons through the development and expansion of a comprehensive and coordinated social service delivery system at the regional level. Transportation assistance includes providing information about community transportation services (SETT), transportation to and from individual nutrition and senior centers, and medical transportation.	Within Hardin County/ Mid-Count \$1.00, to Beaumont \$2.50 (standard SETT fares); Senior trips within Beaumont \$1.00 suggested contribution	Beaumont Seniors 60+ Transportation: 50,000 trips provided
Provider Type: Social service	Eligibility: Seniors 60+ in Jefferson and Hardin counties	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Orange Community Action Association 103 5 th St. Orange, TX 77630 409-886-2186 mealsonwheelsorange.business.site	A rural transportation system that provides curb-to-curb, demand-response transportation service for healthcare, shopping, social services, employment, education, and recreational needs (primarily within the city of Orange) as part of South East Texas Transit.	Within Orange County \$1.00,	Not available
Provider Type: Social service	Eligibility: General public	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Resource Information Support and Empowerment (RISE) 755 S 11 th St. Ste 213, Beaumont, TX 77701 409-832-2599 risecil.org/	Provides services such as advocacy, information and referral, peer support, independent living skills training, relocation services with home by choice, youth transition services, to individuals with disabilities to support their right to independent living. Provides transportation information.	No cost	Not available
Provider Type: Social service	Eligibility: Residents of Jefferson, Orange, or Hardin counties, self-identifying as a person with a disability.	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Spindletop Center 655 S 8 th St., Beaumont, TX 77701 409-839-1000 www.spindletopcenter.org/MHMR_MR.html	Provides services to assist individuals with intellectual and developmental disabilities improve their quality of life. Services include offering help in the areas of accessing medical, social, educational, and other appropriate services and life skills training. Provides transportation between home and the individuals community employment site or day habilitation site, and transportation to facilitate employment opportunities and participation in community events.	Unknown	Not available
Provider Type: Social service	Eligibility: Individuals with intellectual and developmental disabilities.	Impact of COVID-19: Unknown	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Texas Health and Human Services Commission 3105 Executive Blvd., Beaumont, TX 77701 409-730-1098 www.hhs.texas.gov	Oversees the operations of the health and human services system. They provide transportation, income assistance counseling, and social services.	Unknown	Not available
Provider Type: Social service	Eligibility: Eligible/enrolled clients	Impact of COVID-19: Released information for more resources to assist individuals and families through the pandemic.	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Texas Workforce Solutions – Beaumont 510 Park St. Suite 100, Beaumont, TX 77701 409-600-2979 setworks.org/vocational-rehabilitation-for-adults/	The primary goal of Workforce Solutions is to provide job seekers with the skills and employers with the talent they need to be successful. Provide transportation support for eligible clients.	Unknown	Not available
Provider Type: Social service	Eligibility: Eligible/enrolled clients	Impact of COVID-19:	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Texas Workforce Solutions – Hardin 295 N 4 th St., Silsbee, TX 77656 409-719-7417 setworks.org/vocational-rehabilitation-for-adults/	The primary goal of Workforce Solutions is to provide job seekers with the skills and employers with the talent they need to be successful. Provide transportation support for eligible clients.	Unknown	Not available
Provider Type: Social service	Eligibility: Eligible/enrolled clients	Impact of COVID-19:	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Texas Workforce Solutions – Orange 2415 N 16 th St., Orange, TX 77630 409-882-0302 setworks.org/vocational-rehabilitation-for-adults/	The primary goal of Workforce Solutions is to provide job seekers with the skills and employers with the talent they need to be successful. Provide transportation support for eligible clients.	Unknown	Not available
Provider Type: Social service	Eligibility: Eligible/enrolled clients	Impact of COVID-19:	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Texas Workforce Solutions – Port Arthur 4680 FM 365, Port Arthur, TX 77642 setworks.org/vocational-rehabilitation-for-adults/	The primary goal of Workforce Solutions is to provide job seekers with the skills and employers with the talent they need to be successful. Provide transportation support for eligible clients.	Unknown	Not available
Provider Type: Social service	Eligibility: Eligible/enrolled clients	Impact of COVID-19:	

Provider Information:	Description of Service:	Fare/Cost:	Operating Data:
Triangle AIDS Network Healthcare 1495 N. 7 th St. Beaumont, TX 77702 409-832-3377 3737 N. 16 th St. Orange, TX 77632 409-9204223 www.tanhealthcare.org/transportation	Transportation available for patients being treated for more serious conditions.	Unknown	Not available
Provider Type: Social service	Eligibility: Patients with existing appointments at Beaumont or Orange clinics	Impact of COVID-19: Unknown	

Taxi and Shuttle Operators

Additional transportation services are provided by private companies offering taxicab and/or shuttle services. Service from these providers is typically scheduled by the individual rider either in advance or on-demand. Costs for these services are typically on a per-mile basis plus a base rate or a flat rate for the trip. Trip costs and days and hours of operation may vary widely between providers.

Lyft and Uber ride-hailing services are also both available in portions of Southeast Texas. Actual availability varies depending on the number of active drivers within a given area. Both platforms can be accessed via mobile apps.

Note: Inclusion of any for-profit taxicab or shuttle within this inventory does not constitute an endorsement of the service. Exclusion of any active entity is unintentional and should not reflect negatively on that entity.

Provider Information:	Areas Served:	Service Notes:
A-1 Taxi, 409-284-9059, www.a1tranzit.synthasite.com	60-mile radius of Beaumont	Local fares are metered. Rates offered for out-of-town trips. Specializing in ambulatory medical transportation. Contracts available.
American Quality Cabs, 409-839-8294	Based in Beaumont	
Blacc Diamond Transport, 409-600-0540, www.blaccdiamondtransport.com	Hardin, Jefferson, and Orange counties; interstate	Open 24 hours per day, 7 days per week.
Daranda Taxi Service, 409-527-0134	Based in Port Arthur	
Elite Cab Company, 936-645-1185	Based in Port Arthur	
G & H Taxi Service, 409-985-4400	Based in Port Arthur	
Going the Distance Transportation Service, 409-293-0818 or 866-611-8674	Based in Port Arthur	Open 24 hours per day, 7 days per week. Cash only.
King Cab Taxi, 409-860-3335 or 318-300-7000, www.kingcabmt.com	Jefferson and Orange counties	Open 24 hours per day, 7 days per week.
La Uno Taxi and Towing LLC, 409-460-0835, launotaxi.wixsite.com/launotaxi-1	Jefferson County	Temporary hours are from 4:00 a.m. to 9:00 p.m. due to COVID. Only transporting one person at a time.
M & B Professional Taxi Service, 409-460-9156	Based in Beaumont	Open 24 hours per day, 7 days per week.
Mid County Taxi, 409-332-0808	Based in Nederland	Open 24 hours per day

Provider Information:	Areas Served:	Service Notes:
Monica Professional Taxi Service, 409-665-2248	Based in Beaumont	Open 24 hours per day, 7 days per week.
Moonlight Taxi, 409-291-7248	Based in Beaumont	Open 8 a.m. – 11 p.m. Monday through Saturday
Montreal Limousine, 409-332-0751	Based in Orange	Open 24 hours per day, 7 days per week.
Ricardo Taxi Services, 409-433-3152, www.ricardotaxiservices.com	Greater Port Arthur including Groves, Sabine Pass, and Bridge City	Open 24 hours per day, 7 days per week.
Royal Transportation, 409-289-5783, xvrangel.wixsite.com/royaltransporttx	Golden Triangle and surrounding areas (based in Vidor)	Taxi, airport shuttle, lockout support, roadside assistance, shopping assistance, item retrieval.
T & K Taxi Service, 409-466-2122	Based in Beaumont	Open 24 hours per day
Taxi Port Arthur, 409-280-4272	Based in Port Arthur	Open 24 hours per day. Brokers taxi cab, airport shuttles, rideshare, and courier services. Book up to 60 days in advance. Offers corporate discounts.
Triangle Taxi, 409-828-2867	Based in Vidor	Open 24 hours per day, 7 days per week.
Yellow Cab Beaumont, 409-860-3335	Service to all surrounding areas, including Houston and Louisiana	Open 24 hours per day, 7 days per week. Also provides non-emergency medical transportation.

1.4 Transportation Resources by County

Name of Provider	Hardin	Jasper	Jefferson	Orange
Amtrak			X	
Beaumont Municipal Transit			X	
Beaumont Seniors 60+ Transportation			X	
Catholic Charities of Southeast Texas	X	X	X	X
Carte Blanche Concierge, LLC	X		X	X
East Texas Support Services		X		
Greyhound			X	X
Keap Transit	X	X	X	X
Nutrition and Services for Seniors/Meals on Wheel Jefferson & Hardin Counties	X		X	
Orange Community Action Association				X
Port Arthur Transit			X	
South East Texas Transit (Mid-County Transit)			X	
South East Texas Transit (Orange County Transportation)				X
South East Texas Transit (Rural Hardin and Jefferson County Transit)	X		X	
Resource Information Support and Empowerment (RISE)	X		X	X
Spindletop Center	X	X	X	X
Sun Travel	X	X	X	X
Texas Health and Human Services Commission	X	X	X	X
Texas Workforce Solutions - Beaumont			X	
Texas Workforce Solutions - Hardin County	X			
Texas Workforce Solutions - Orange				X
Texas Workforce Solutions - Port Arthur			X	
Triangle AIDS Network Healthcare			X	X