

# Regional Public Transportation Coordination Steering Committee Meeting

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## **Hybrid Meeting**

**May 16, 2023**

**10:00 a.m.**

**Homer E. Nagel Room**



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# Agenda

## **1. Introduction of New Regional Public Transportation Coordination Steering Committee Members**

-Bob Dickinson, Director, Transportation & Environmental Resources, SETRPC

## **2. Status Report on the Regional Transit Connectivity Study Between the Cities of Beaumont, Port Arthur, Orange, Silsbee and Jasper**

-Bob Dickinson, Director, Transportation & Environmental Resources, SETRPC

-Fred Fravel, Vice President, KFH Group

## **3. Review and Discussion of SETRPC Regional Public Transportation Coordination Planning Activities**

-Bob Dickinson, Director, Transportation & Environmental Resources, SETRPC

## **4. Other Business**

## **5. Next Meeting Date**

## **6. Adjourn**



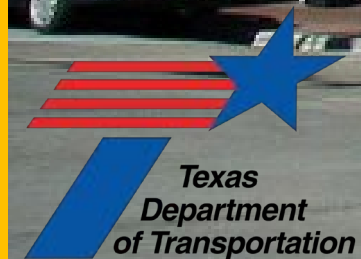


# SETRPC:

## *Regional Transit Service Plan-Update*

Presentation to the Regional Public Transportation Steering  
Committee

May 16, 2023



# Focus of the Study

- **The focus of the study is on potential regional connections, for example linking Port Arthur, Beaumont, Silsbee, Orange, and Jasper.**
- **The study could also look at longer-distance service to Houston or Lake Charles, Louisiana.**
- **Services could be designed to meet needs for work trips, education, health care or connections to national intercity networks of bus, rail and air services.**



# Focus of the Study

- **This study will identify:**
  - **the potential demand for regional services,**
  - **the most cost-effective means of providing these connections,**
  - **the financial feasibility of such services.**



# About the Study



**Funded by –**  
TxDOT PTN



**Lead Agency–**  
Southeast Texas  
Regional Planning  
Commission



**Consultant–**  
KFH Group, Inc.



**Timeline –**  
6 Months to Complete

We will focus on solutions that can be implemented and will **improve regional mobility for residents**

# Key Steps

## We Start with Data Collection And Stakeholder Outreach

Goals and  
Objectives

Demographics,  
Travel Patterns,  
Existing Service

Alternatives and  
Funding

Draft and Final  
Plans



# Recent Progress

Gather data and information

**Existing conditions -**  
Develop demographic data and review service

**Community involvement -**  
surveys, meetings, focus groups and interviews

**Developing regional service options.** Tried and true as well as innovative services designed to serve more riders

Reaching a consensus and developing the plan



# Demographic Considerations for Regional Transit



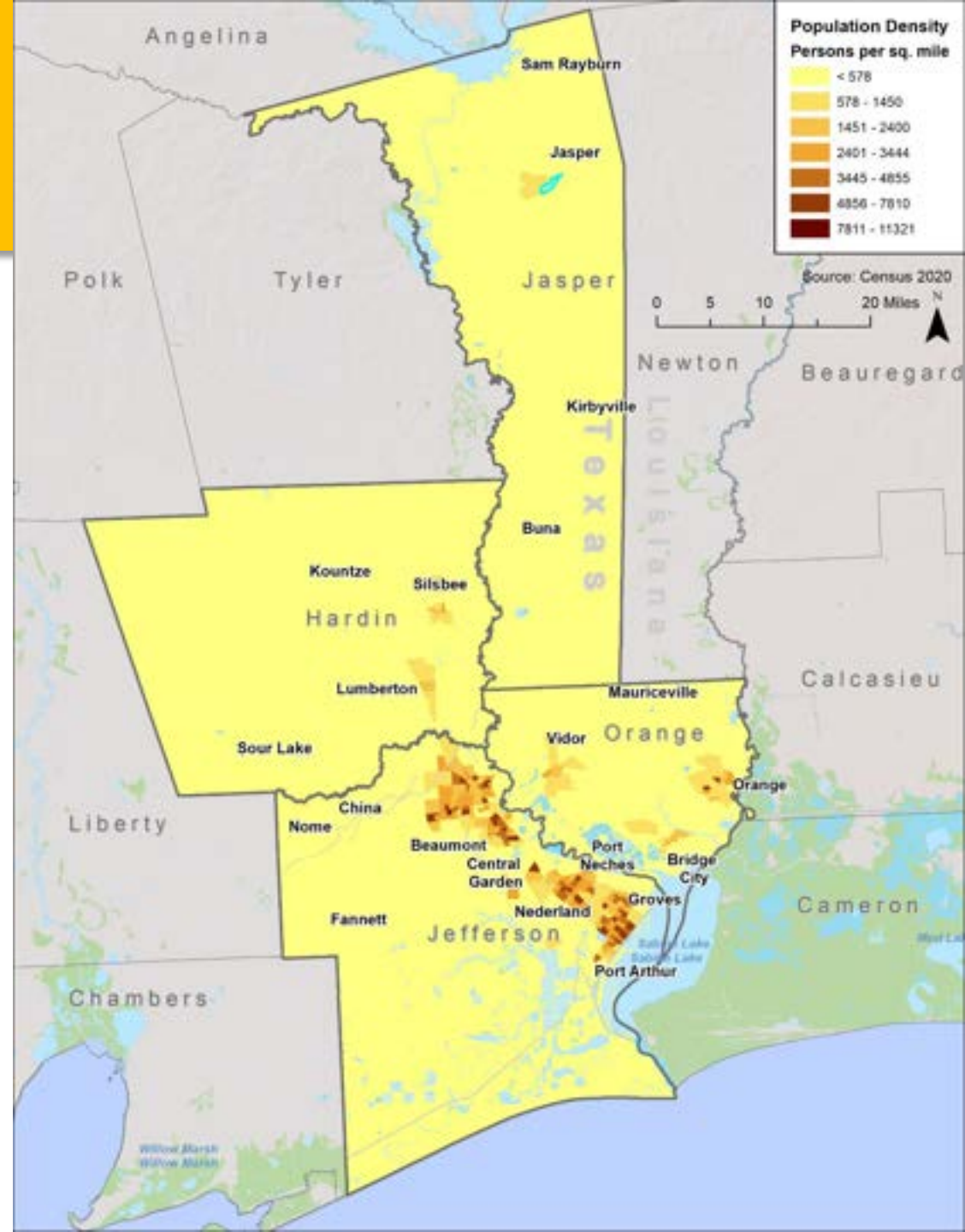
- **Population Density**
- **Places with a High Density of Transit Needs Population**
- **Places with a High Percentage of Transit Needs Population**
- **Locations of Minority and Low Income Population**
- **Employment Density**
- **Regional Travel Patterns**



# Overall Population Density

**Block Groups with the highest population Density are in:**

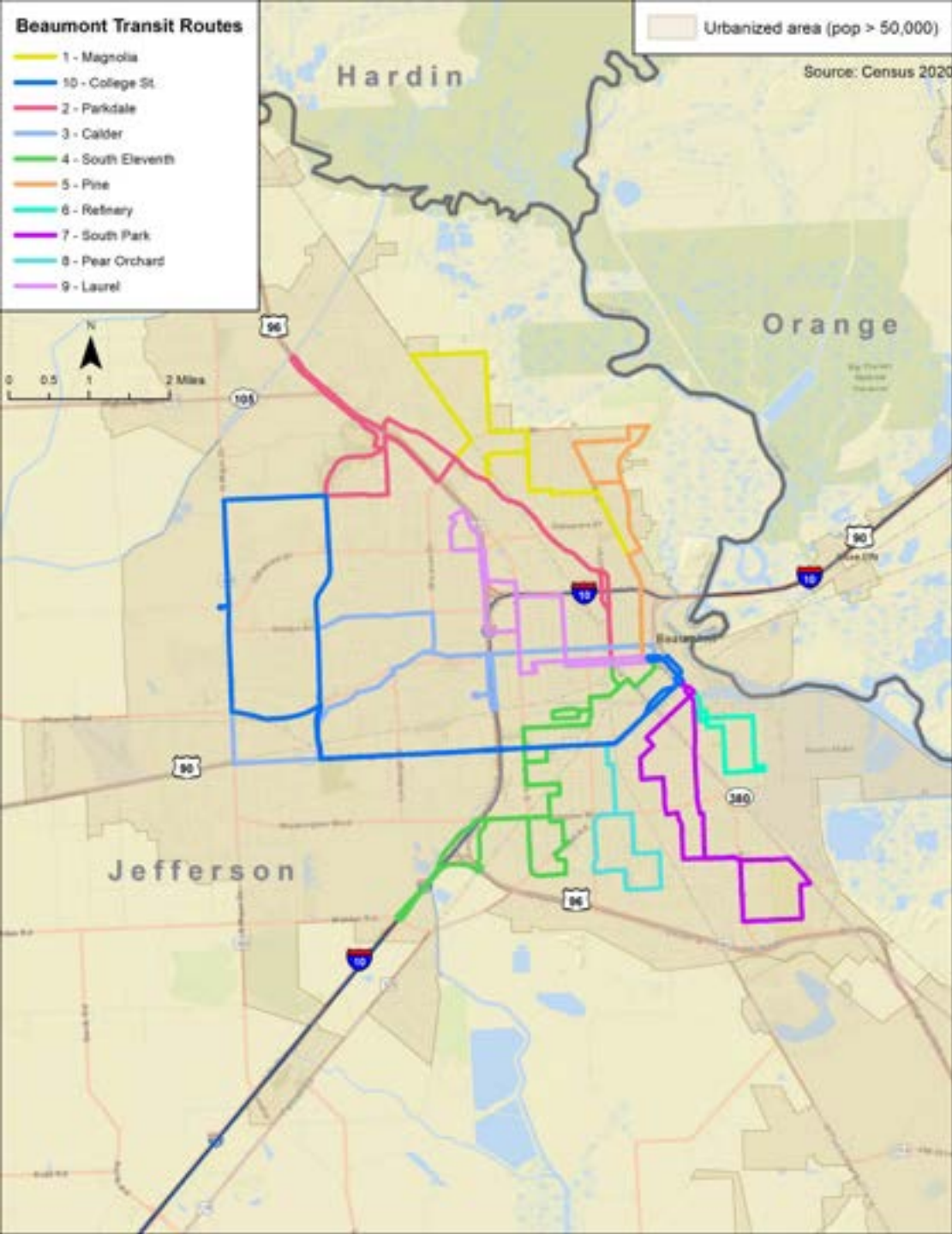
- **Beaumont**
- **Central Garden**
- **Nederland**
- **Groves**
- **Port Arthur**
- **Orange**



# Service Design Considerations

- Link areas of highest density, employment, transit need, key destinations
- Minimize need to transfer—multiple stops in Beaumont and Port Arthur
- Serve major medical destinations (Beaumont)
- Span of service to allow a full work day between earliest and latest trips (except Jasper due to trip length)
- Need to service major educational institutions
- Frequency related to potential demand

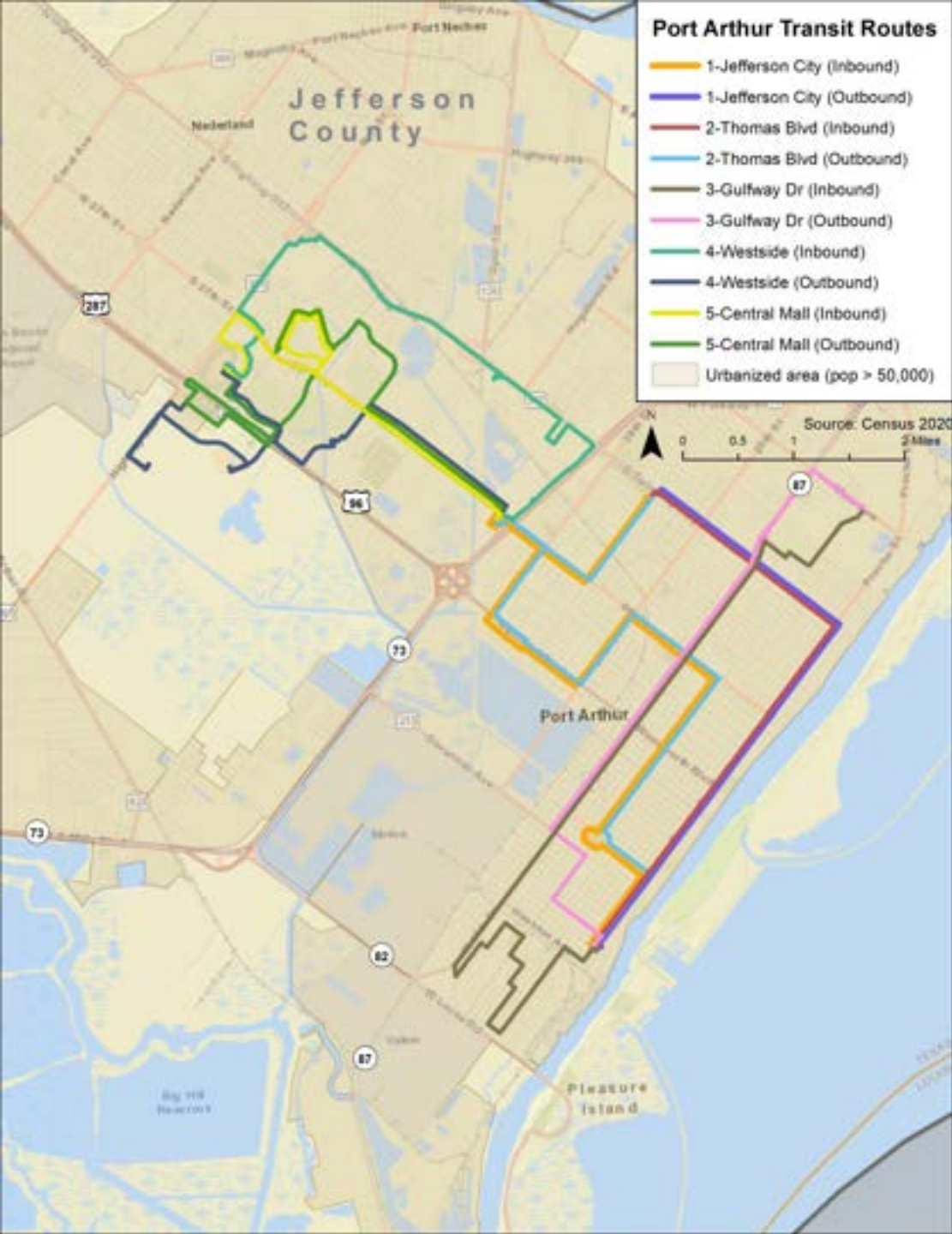




# Beaumont Transit

- Beaumont Transit-ZIP
  - Fixed-route and ADA
  - Nine routes
  - Transit Center—Dannenbaum Station
- Performance Factors (FY 2019)
  - Unlinked passenger trips per hour-6.3
  - Cost per revenue mile-\$6.00
  - Cost per revenue hour -\$78
  - Operating cost per passenger-\$12
  - Fare recovery ratio-8 percent

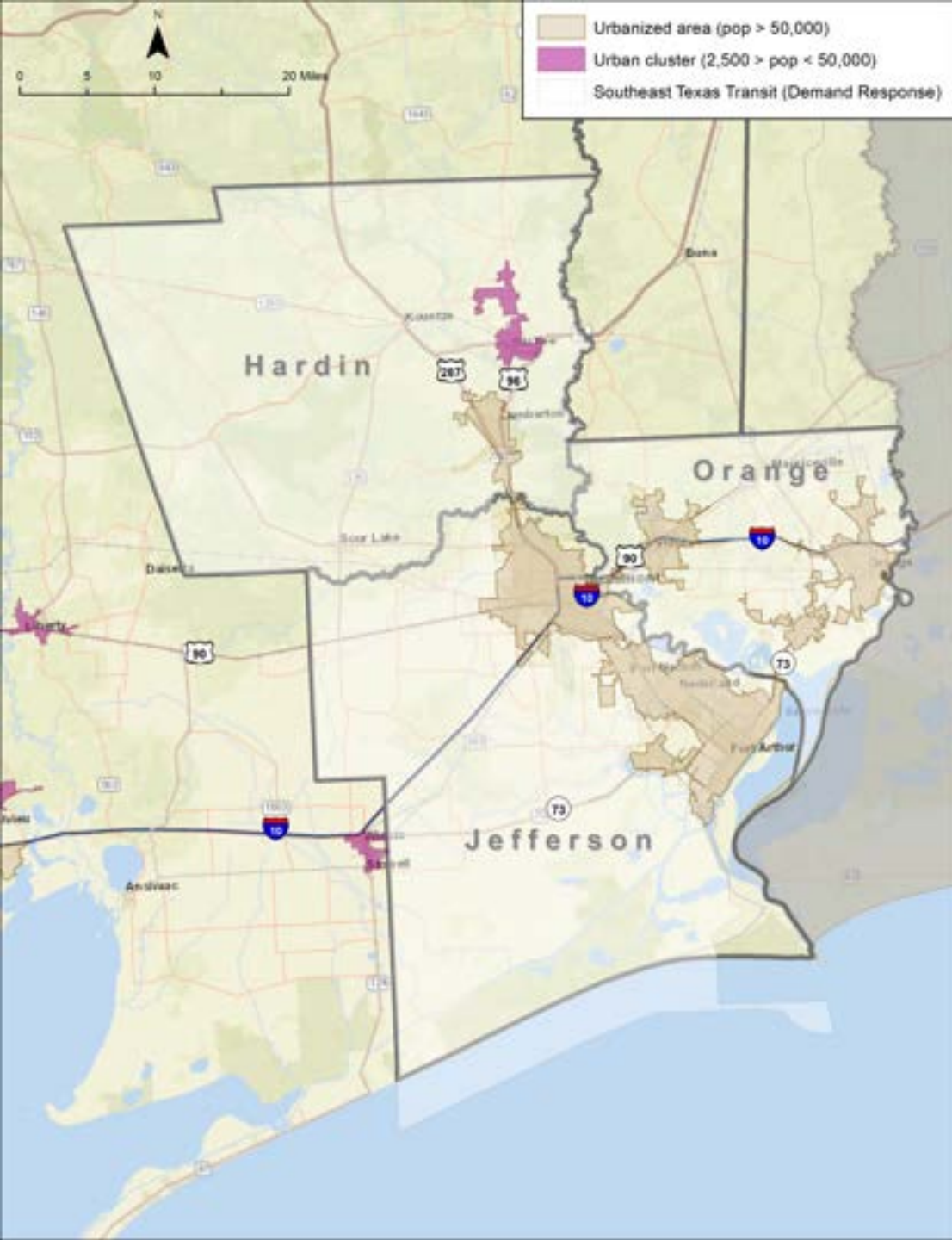




# Port Arthur Transit

- Port Arthur Transit
  - Fixed-route and ADA
  - Five fixed routes
  - Demand-response service zone
  - Two transfer locations--Transit Center, Port Arthur Public Library street
- Performance Factors (FY 2019)
  - Unlinked passenger trips per hour-4.98
  - Cost per revenue mile-\$6.90
  - Cost per revenue hour -\$107
  - Operating cost per passenger-\$21.48
  - Fare recovery ratio-4.71 percent





# Southeast Texas Transit

- Southeast Texas Transit
  - Area-wide rural demand-response
  - Three contractors
  - General Public service
  - Weekday only
  - Service into urban areas, out-of-county
- Performance Factors (FY 2019)
  - Unlinked passenger trips per hour -2
  - Cost per revenue mile-\$3.00
  - Cost per revenue hour -\$50.00
  - Operating cost per passenger-\$27.00
  - Fare recovery ratio-5 percent



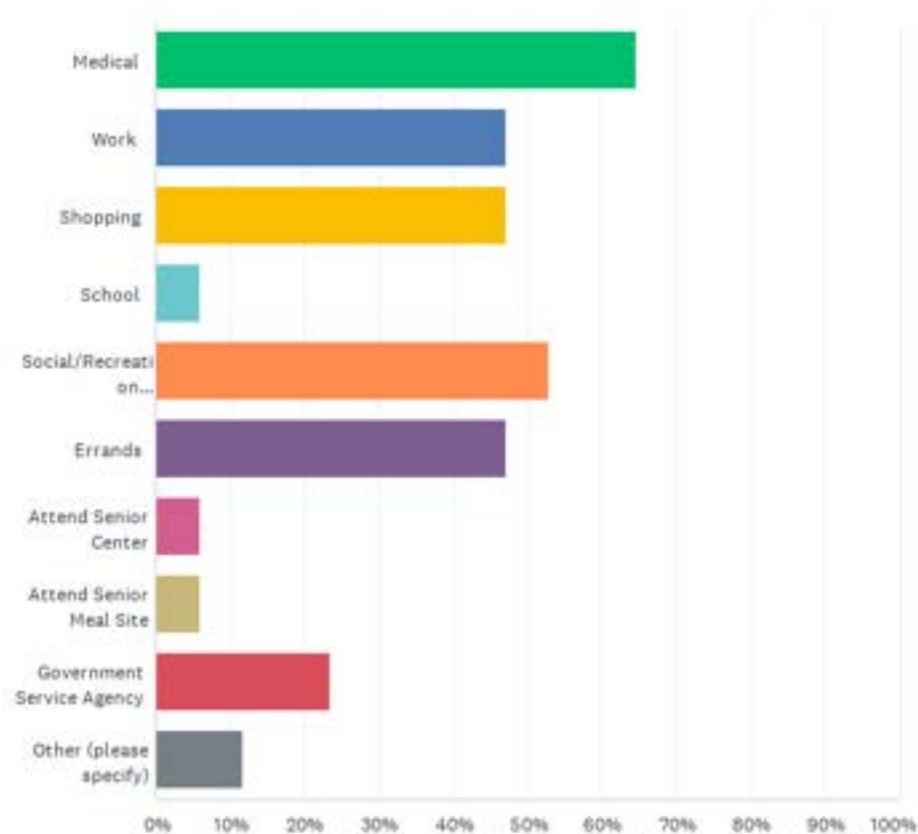
# Public Outreach

- Steering Committee Input
- Community Survey
- Stakeholder Interviews
- Field Assessment and Customer Interviews



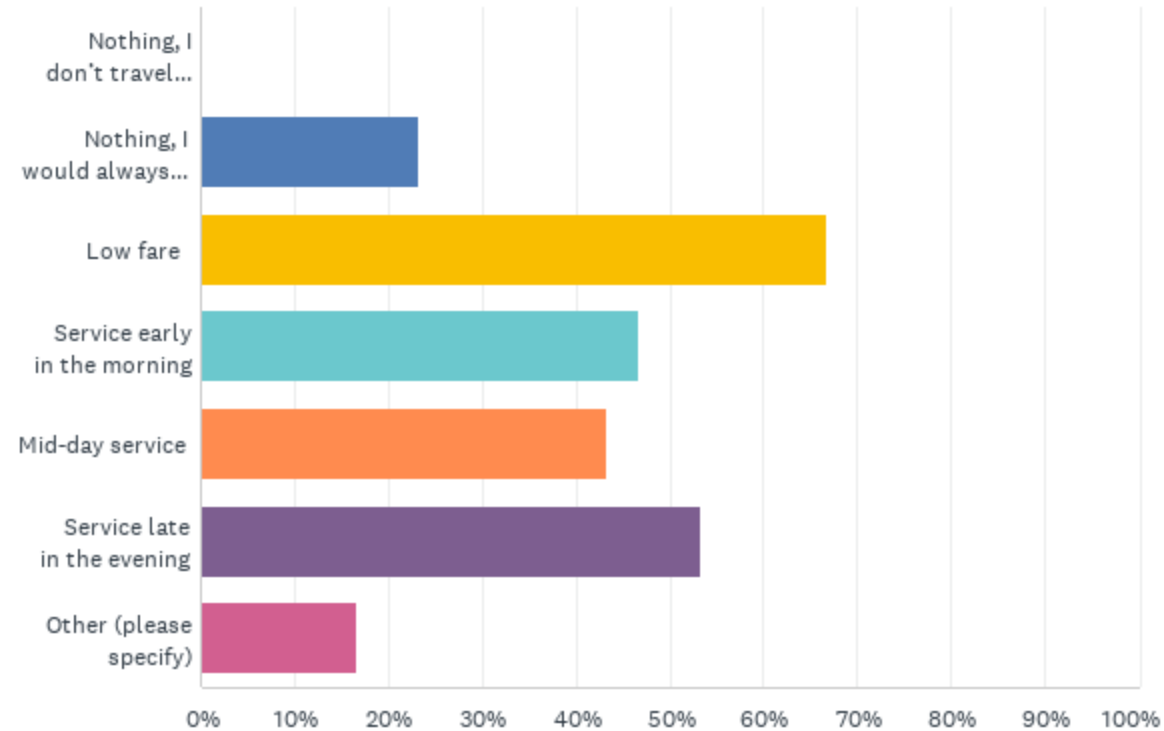
# Public Outreach Findings

Q14 If you use public transportation, what are your main reasons for your trip? Please check all that apply.



# Public Outreach Findings

Q11 What would attract you to use such a service?





# Public Outreach Findings

- There is a need for regional services—all groups
- Key need is to medical services in Beaumont
- Services should run early enough and late enough to allow for work trips
- Low fares required to allow low-income users



# Existing Services

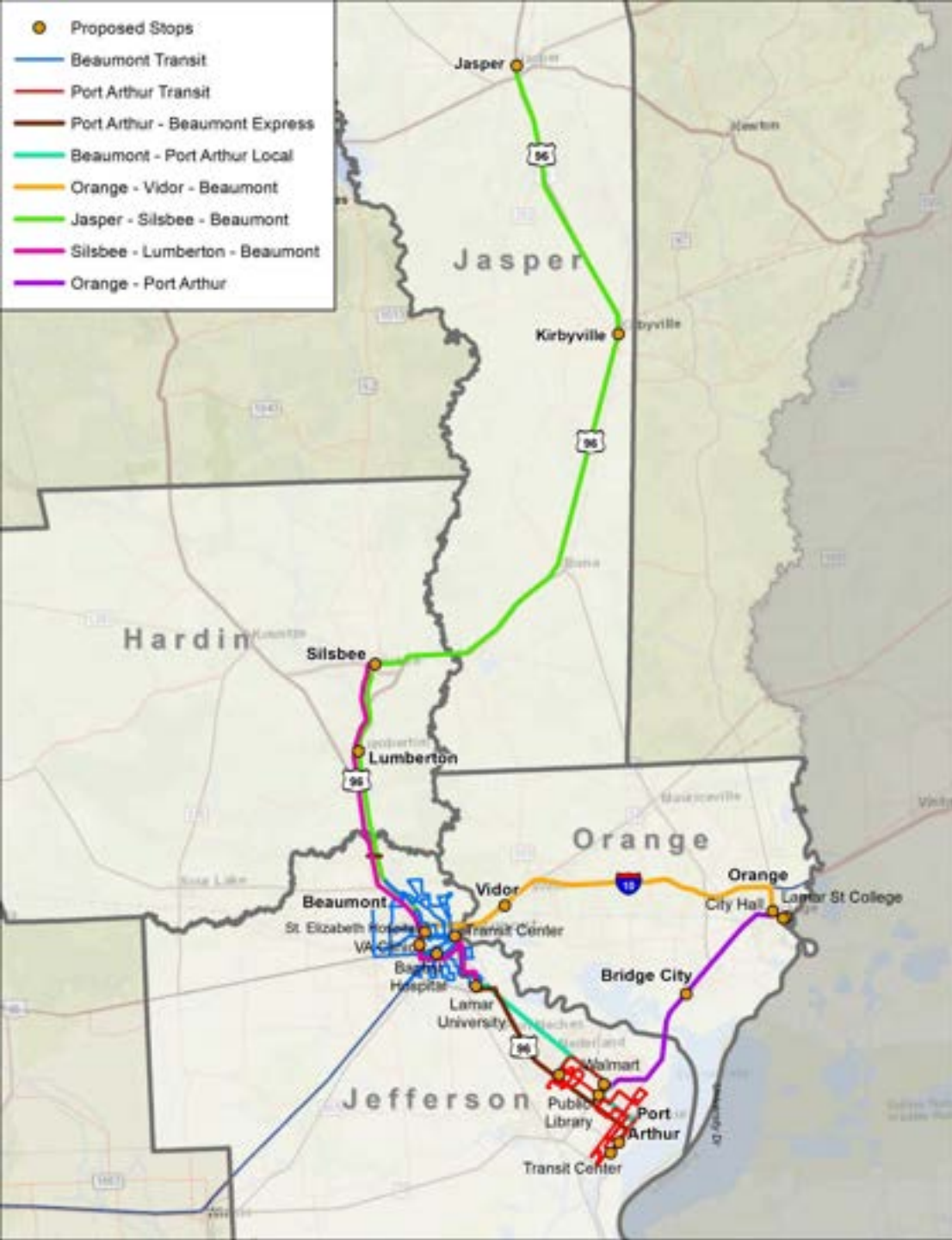
- **Beaumont Transit**
- **Port Arthur Transit**
- **Southeast Texas Transit**



# Service Alternatives

- Port Arthur-Beaumont
  - Express Routing
  - Local Routes
- Orange-Vidor-Beaumont
- Orange-Port Arthur
- Jasper-Silsbee-Beaumont
- Silsbee-Lumberton-Beaumont
- Kountze-Silsbee-Beaumont
- Central Gardens-Nederland-Port Neches Microtransit Zone





# Proposed Regional Network

- Beaumont Transit
- Port Arthur Transit
- Port Arthur-Beaumont
  - Express Routing
  - Local Routes
- Orange-Vidor-Beaumont
- Jasper-Silsbee-Beaumont
- Silsbee-Lumberton-Beaumont
- Kountze-Silsbee-Lumberton-Beaumont
- Orange-Port Arthur

# Port Arthur – Beaumont Express

- Stops at Beaumont regional medical centers
- Links transit centers in Beaumont, Port Arthur, Port Arthur Public Library
- Serves Lamar University campuses
- Serves Central Mall area
- Two a.m. trips, one-mid-day, two p.m. trips
- Buses originate in both Beaumont and Port Arthur

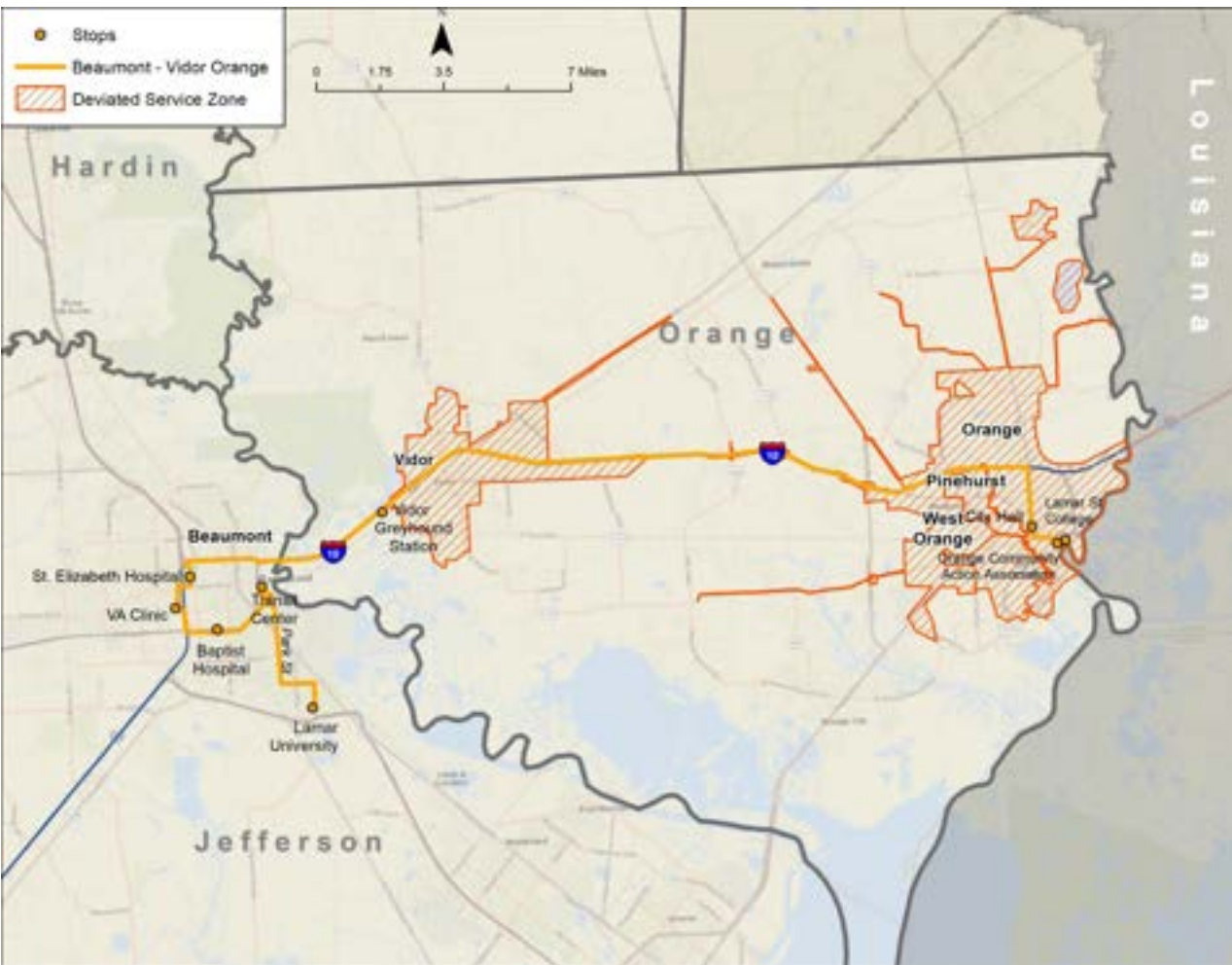




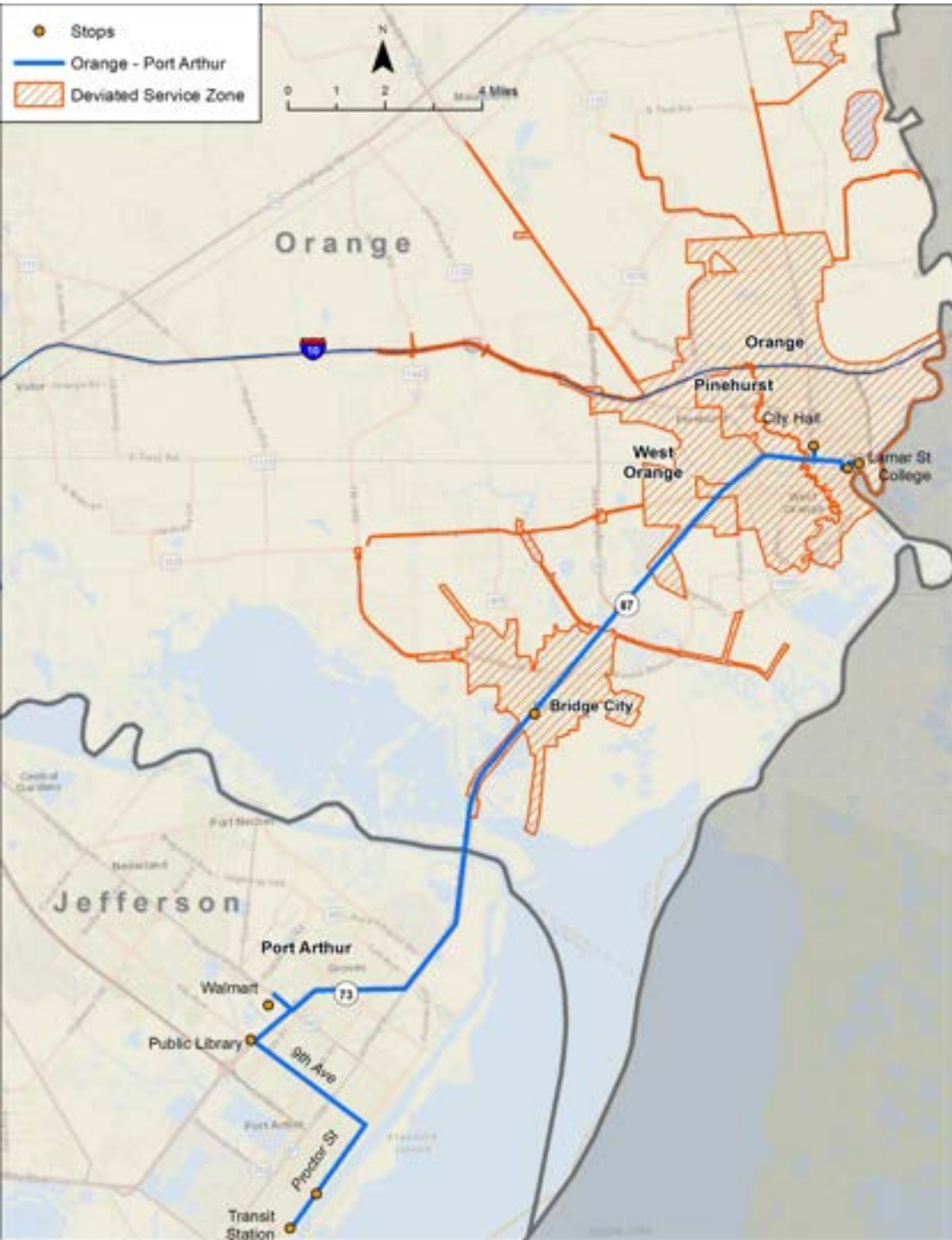
# Port Arthur – Beaumont Local

- Stops at Beaumont regional medical centers
- Links transit centers in Beaumont, Port Arthur, Port Arthur Public Library
- Serves Lamar University campuses
- Serves Central Mall area
- Two a.m. trips, one mid-day, two p.m. trips
- Buses originate in both Beaumont and Port Arthur
- Also has stops in Nederland, Port Neches, Central Garden

# Orange-Vidor-Beaumont



- Stops at Beaumont regional medical centers
- Stops at Beaumont transit center
- On-demand pickup schedule in Orange
- Serves Lamar University campuses
- Serves Greyhound stop in Vidor
- Two a.m. trips, one mid-day, two p.m. trips



# Orange- Bridge City Port Arthur

- Stops at Port Arthur regional medical
- Stops at Public Library in Port Arthur, Port Arthur transit center
- On-demand pickup schedule in Orange
- Serves Lamar University campuses
- One a.m. trip, one-mid-day, one p.m. trip



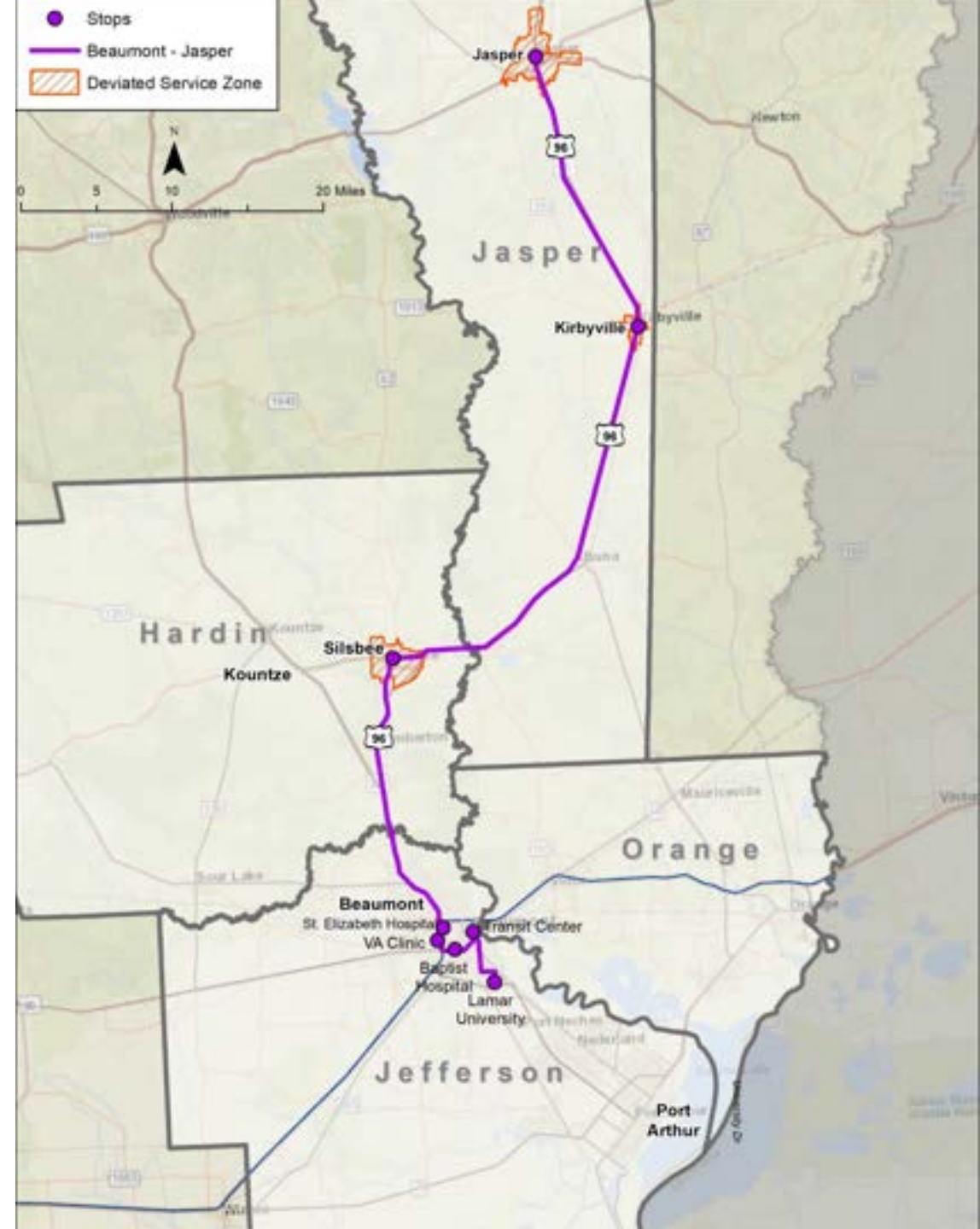


# Silsbee-Lumberton-Beaumont

- On-demand pickup zones Silsbee, Lumberton
- Stops at Beaumont regional medical centers
- Links to transit center in Beaumont,
- Serves Lamar University campuses
- Five days per week
- A.m. to Beaumont, p.m. return to Silsbee
- One a.m. trip, one-mid-day, one p.m. trip
- Early morning, late afternoon for work trips

# Jasper-Silsbee- Lumberton – Beaumont

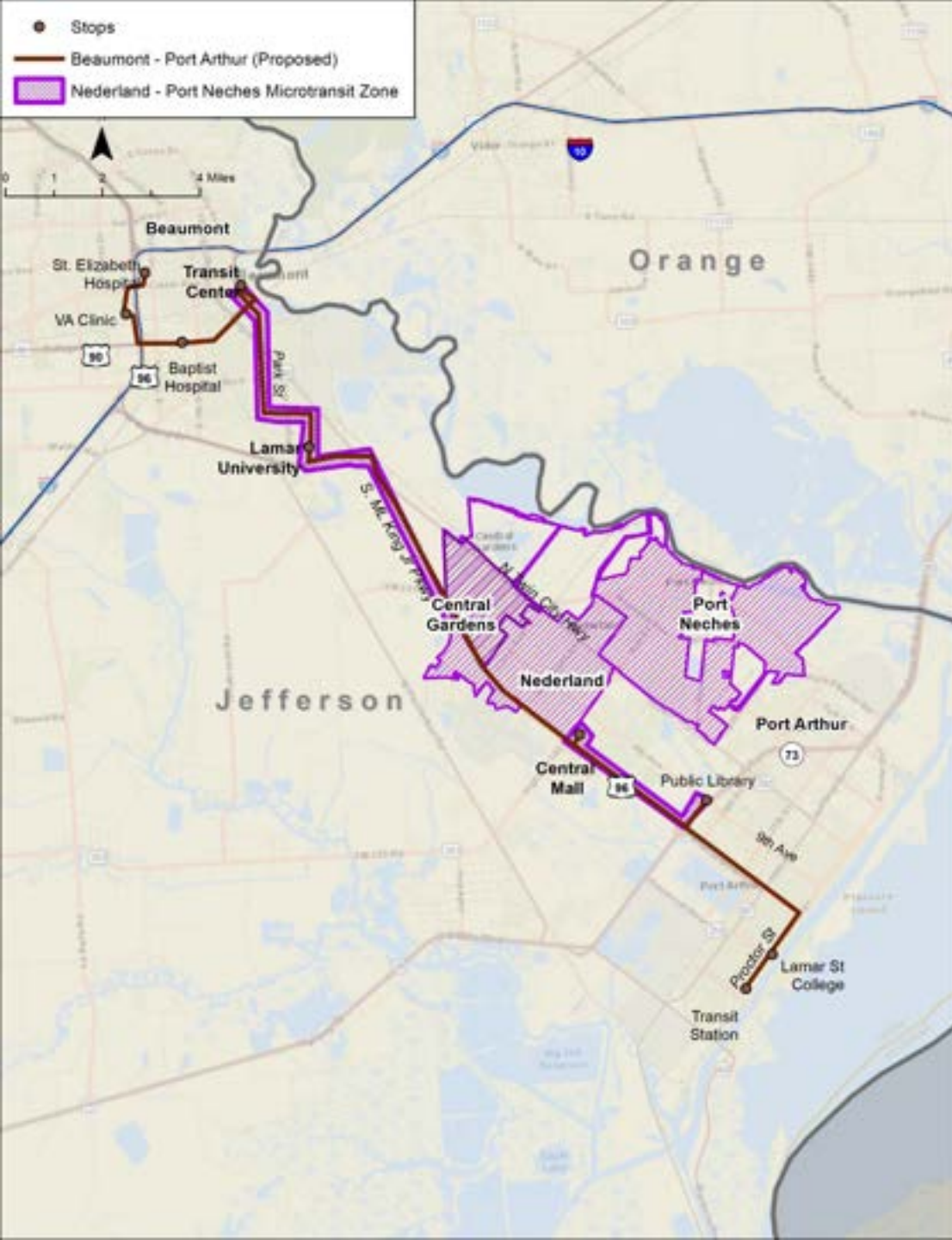
- On-demand pickup zones in Jasper, Silsbee
- Stops at Beaumont regional medical centers
- Links to transit center in Beaumont,
- Serves Lamar University campuses
- Two days per week
- A.m. to Beaumont, p.m. return to Jasper





# Kountze-Silsbee-Lumberton-Beaumont

- On-demand pickup zones Kountze, Silsbee, Lumberton
- Stops at Beaumont regional medical centers
- Links to transit center in Beaumont,
- Serves Lamar University campuses
- Three days per week
- A.m. to Beaumont, p.m. return to Kountze
- One a.m. trip, one-mid-day, one p.m. trip
- Mid-morning, mid-afternoon, primarily for medical and shopping.



# Nederland – Port Neches- Central Gardens Microtransit Zone

On-demand pickup zones:

- Port Neches
- Nederland
- Central Gardens

Connects to Port Arthur and Beaumont Transit

Could stretch to include:

- Lamar University,
- Beaumont Transit Center
- Central Mall
- Port Arthur Public Library

# We Need Your Input about these Service Alternatives!



- Do they go to the right places?
- Is the frequency about right?
- Are these the correct stops?
- Which of these are top priorities?
- Do we need other services—Houston, other towns in the region?



**Online survey link:**

<https://www.surveymonkey.com/r/SETRPC>





May 16, 2023

TO: REGIONAL PUBLIC TRANSPORTATION COORDINATION STEERING  
COMMITTEE (RPTCSC)

FROM: BOB DICKINSON, DIRECTOR  
TRANSPORTATION AND ENVIRONMENTAL RESOURCES  
SOUTH EAST TEXAS REGIONAL PLANNING COMMISSION

SUBJECT: DRAFT "LET'S GET MOVING" TRAVEL TRAINING

The Transportation & Environmental Resources division is asking for feedback regarding the Draft "Let's Get Moving" Transit Training Guide. The Transit Training Guide will help organizations in the area to better understand public transit services available in the region and how to use those services.

We ask that you please review the draft document and provide any feedback you may have. If your organization provides public transit services, please make sure the information regarding your organization is correct. It is extremely important that the information is correct before we distribute the new documents.

If you have any questions or feedback, feel free to contact Rachael Robinson, Transportation Planner at [rrobinson@setrpc.org](mailto:rrobinson@setrpc.org).

# LET'S GET MOVING

HOW TO ACCESS AND USE PUBLIC TRANSPORTATION SERVICE  
IN SOUTHEAST TEXAS

*Presentation to the Regional Public Transportation Coordination Steering Committee  
May 16, 2023*



TRANSPORTATION &  
ENVIRONMENTAL  
RESOURCES

**SETRPC**

SOUTH EAST TEXAS REGIONAL PLANNING COMMISSION



## TOPICS COVERED

- Transit Services Available in Southeast Texas
- How to Use Transit Services in Southeast Texas
- Useful Transit Skills
- How to Read Routes and Schedules
- How to Pay Fares and Purchase Passes
- How to Find Your Bus Route and Bus Stop
- Transit FAQ





# AVAILABLE TRANSIT SERVICES

## ★ JEFFERSON COUNTY

### **Beaumont**

#### **Beaumont Municipal Transit (BMT)**

A Fixed-Route Service with designated routes and stops; Special Transit Service

### **Port Arthur**

#### **Port Arthur Transit (PAT)**

A Fixed-Route Service with designated routes and stops; Special Transit Service

### **Rural Jefferson County/Mid-County**

#### **South East Texas Transit (SETT) & Nutrition and Services for Seniors (NSS)**

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout southeast Texas (Available only to seniors and persons with disabilities)

## ★ RURAL HARDIN COUNTY

### **South East Texas Transit (SETT) & Nutrition and Services for Seniors (NSS)**

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout southeast Texas (excludes Lumberton)

## ★ ORANGE COUNTY

### **South East Texas Transit (SETT), Orange County Transportation (OCT), & Orange Community Action Association (OCAA)**

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout southeast Texas





# WHAT ARE FIXED-ROUTE AND DEMAND-RESPONSE SERVICES?

## Fixed-Route Service

- Operates along set routes that do not deviate
- Stops at designated bus stops to pick up and drop off riders
- Individuals do not need to provide advance notice when using the service
- Riders are limited to locations on or near the official routes
- Routes follow timetables created by the service provider

## Demand-Response Service

- Schedules rides to and from specific locations
- Individuals call in to schedule a ride
- Provides curb-to-curb service
- Does not follow a set route or timetable
- Advance notice is usually required when scheduling rides
- Buses will pick up several passengers before dropping them off at their requested destinations
- Includes Special Transit Services





# Jefferson County

*Beaumont Municipal Transit (BMT) | Port Arthur Transit (PAT)*

*South East Texas Transit (SETT) | Nutrition and Services for Seniors (NSS)*



# BEAUMONT MUNICIPAL TRANSIT (BMT)

A Fixed-Route Service with designated routes and stops & Special Transit Service



Serves Beaumont



10 designated routes  
*(Fixed-Route)*



All Buses are Wheelchair  
Accessible



Real-Time Bus Tracking



### Operates

Monday - Friday  
*6:00 AM to 9:30 PM*  
Saturday  
*7:30 AM to 9:30 PM*



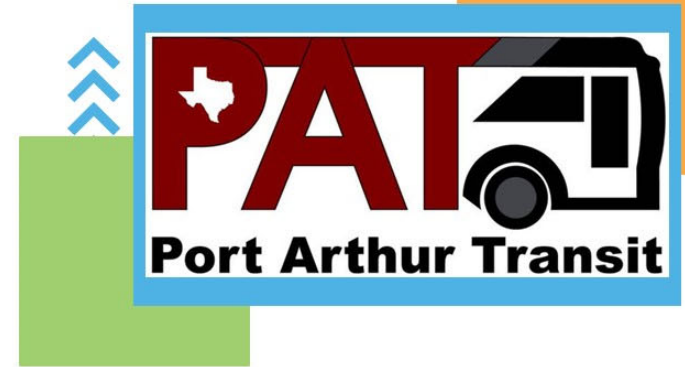
For information **call 409-835-7895**  
Monday - Friday  
*8:00 AM to 9:30 PM*  
Or visit **BeaumontTransit.com**

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# PORT ARTHUR TRANSIT (PAT)

A Fixed-Route Service with designated routes and stops & Special Transit Service



Serves Port Arthur



7 designated routes  
(Fixed-Route)



All Buses are Wheelchair  
Accessible



## Operates

Monday - Friday

6:15 AM to 7:45 PM

Saturday

7:15 AM to 7:15 PM



For information Call **409-983-8767**

Or visit **PortArthurtx.gov**

DRAFT



# SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Nutrition and Services for Seniors (NSS).



Serves Rural Western Jefferson County



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Schedules rides to locations within Jefferson County, including Mid-County, Beaumont, and Port Arthur



**Operates**  
Monday - Friday  
8:00 AM to 4:00 PM  
48-Hour notice is required when scheduling rides



For information **Call 409-892-0979**  
48-Hour notice is required when scheduling rides

DRAFT





# SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. (Available only to seniors and persons with disabilities). Service is provided by Nutrition and Services for Seniors (NSS).



Serves Mid-Jefferson County  
*(including Groves, Port Neches, and Nederland)*



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Service is available to seniors and persons with disabilities



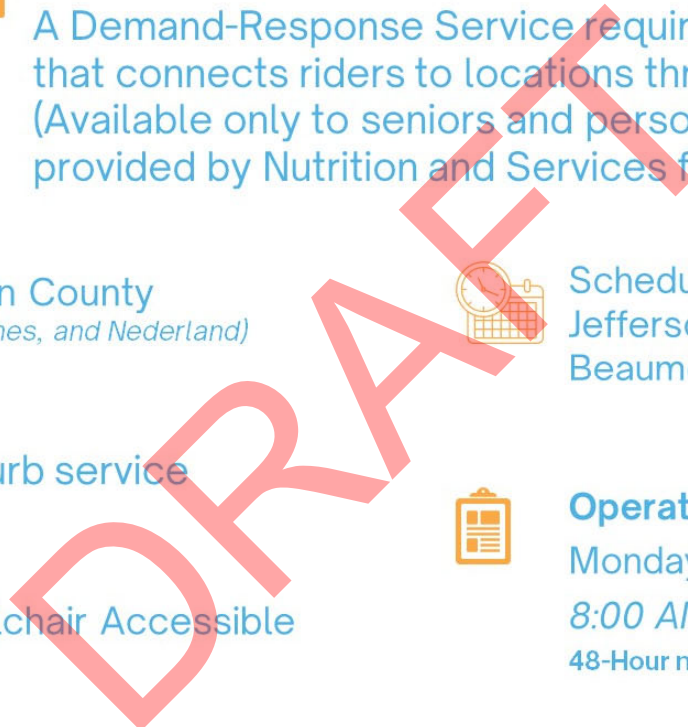
Schedules rides to locations with Jefferson County, including Mid-County, Beaumont, and Port Arthur



**Operates**  
Monday - Friday  
*8:00 AM to 4:00 PM*  
48-Hour notice is required when scheduling rides



For information **Call 409-892-0979**  
48-Hour notice is required when scheduling rides



# Hardin County

*South East Texas Transit (SETT) | Nutrition and Services for Seniors (NSS)*

DRAFT





# SOUTH EAST TEXAS TRANSIT (SETT) & NUTRITION & SERVICES FOR SENIORS (NSS)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Nutrition and Services for Seniors (NSS)



Serves Rural Hardin County  
*(Excludes Lumberton)*



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc



Schedules rides to locations within the county and to Beaumont, as long as they originate in Rural Hardin County (Demand-Response)



### Operates

Monday - Friday

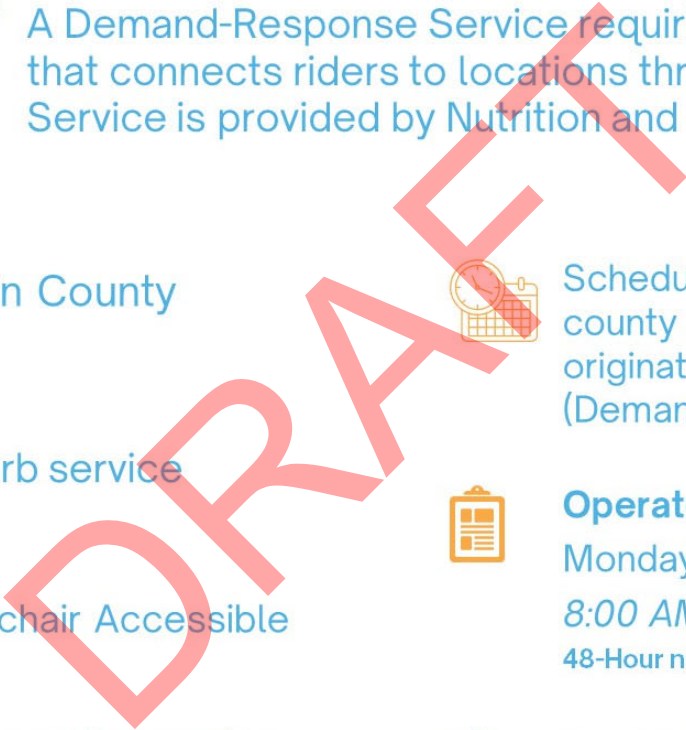
8:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



For information **Call 409-892-0979**

48-Hour notice is required when scheduling rides





# Orange County

*South East Texas Transit (SETT) | Orange County Transportation (OCT) |  
Orange Community Action Association (OCAA)*

## SOUTH EAST TEXAS TRANSIT (SETT) & ORANGE COUNTY TRANSPORTATION (OCT)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Orange County Transportation (OCT) and Orange Community Action Association (OCAA).



Serves Orange County



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc.



Schedules rides to locations within the county, to Beaumont, and to Port Arthur



### Operates

Monday - Friday

7:00 AM to 4:00 PM

48-Hour notice is required when scheduling rides



For information **Call 409-886-1783**

48-Hour notice is required when scheduling rides



# SOUTH EAST TEXAS TRANSIT (SETT) & ORANGE COMMUNITY ACTION ASSOCIATION (OCAA)

A Demand-Response Service requiring 48-hour advance notice that connects riders to locations throughout Southeast Texas. Service is provided by Orange Community Action Association (OCAA).



Serves City of Orange, Pinehurst, & West Orange



Provides curb-to-curb service



All Buses are Wheelchair Accessible



Anyone is eligible to use the service, regardless of age, income, etc



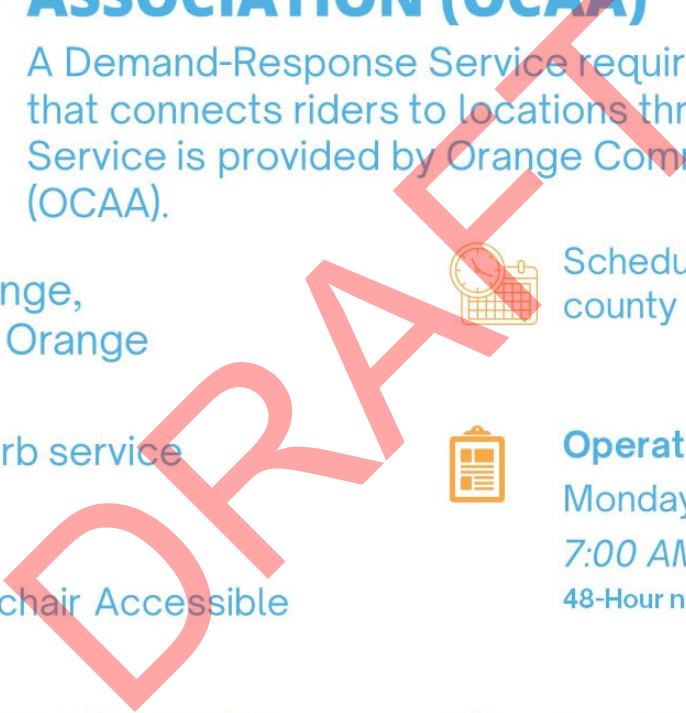
Schedules rides to locations within the county (Demand-Response)



**Operates**  
Monday - Friday  
7:00 AM to 4:00 PM  
48-Hour notice is required when scheduling rides



For information **Call 409-886-8348**  
48-Hour notice is required when scheduling rides



# GETTING STARTED

1

## Find your service provider.

- Where do you live?
- Which service provider operates in your area?

2

## Figure out if your service provider offers fixed-route or demand-response service.

- Do you need to figure out which routes serve your starting point and destination?
- Do you need to call and schedule a ride?

3

## Choose a starting location.

4

## Select your destination.



DRAFT

# LET'S GET MOVING : BMT

1. Find your starting location on a BMT route.
2. Choose a location for your destination.
3. Find your destination on a BMT route or find the closest location to your destination starting location.
4. Determine from the timetable provided by BMT what time the bus will come by your starting location.
5. Use the timetable to find out the time that your bus will pass by your destination.
6. If you will need to transfer routes, then you will need to find your transfer station. Once you find your transfer station, check the timetable to find the time you arrive to the transfer station from your starting point and the time that your second bus will pick you up at the transfer station to take you to your destination.
7. Wait for the bus at a designated bus stop.
8. When the bus picks you up, you can ask the driver any questions you may have about how to get to your destination. Inform the driver if you need a transfer when you are paying your fare.
9. Take a seat and enjoy the ride.
10. When you are nearing your destination, pull the cord to notify the driver.



BMT's service has many different options for planning your trip. Including Google Transit, an app, and Real-Time Bus Tracking. Please visit [BeaumontTransit.com](http://BeaumontTransit.com) for more information.



# HOW TO READ BMT TIMETABLES

## MONDAY THRU FRIDAY

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:15	8:27	8:45	9:03	9:15
9:00	9:12	9:30	9:48	10:00
9:45	9:57	10:15	10:33	10:45
10:30	10:42	11:00	11:18	11:30
11:15	11:27	11:45	12:03 pm	12:15 pm
12:00 pm	12:12 pm	12:30 pm	12:48	1:00
12:45	12:57	1:15	1:33	1:45
1:30	1:42	2:00	2:18	2:30
2:15	2:27	2:45	3:03	3:15
3:00	3:12	3:30	3:48	4:00
3:45	3:57	4:15	4:33	4:45
4:30	4:42	5:00	5:18	5:30
5:15	5:27	5:45	6:03	6:15
6:00	6:12	6:30	6:48	7:00
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:30	8:42	9:00*	9:18	9:30

## HOW TO USE THIS SCHEDULE

**A → 1 MAGNOLIA**

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:30	6:42	7:00	7:18	7:30
7:00	7:12	7:30	7:48	8:00
7:30	7:42	8:00	8:18	8:30

- A** — Shows how to identify proper bus. This illustration shows the bus headsign.
- B** — Shows the direction of the trip. Trips away from downtown are on the left side and toward downtown are on the right side.
- C** — Times Points marked by • on map and are colored to match the route schedule.  
Columns above list the times buses are scheduled to leave that stop. Note time points to estimate arrival time at your stop. Time points are for reference and DO NOT represent the only places that the bus will stop. Buses stop only at locations designated by bus stop signs.
- D** — Read across left to right to plan your trip. For instance, board at Laurel and Magnolia at 8:00 to arrive at Helbig and Maida at 8:30.

# HOW TO FIND YOUR BMT ROUTE

1. Figure out where you will start your ride.

2. Use the BMT route handouts that are available on the BMT's website or at the BMT offices.

*Tip: Beaumont's Transit service has many different options for planning your trip. Including Google Transit, an app, and Real-Time Bus Tracking. Please visit [BeaumontTransit.com](http://BeaumontTransit.com) for more information.*

3. Look at the maps on each handout to find your location. Use the route names to begin your search. For example, if you live near College Street, then you would start with the College Street Route map.

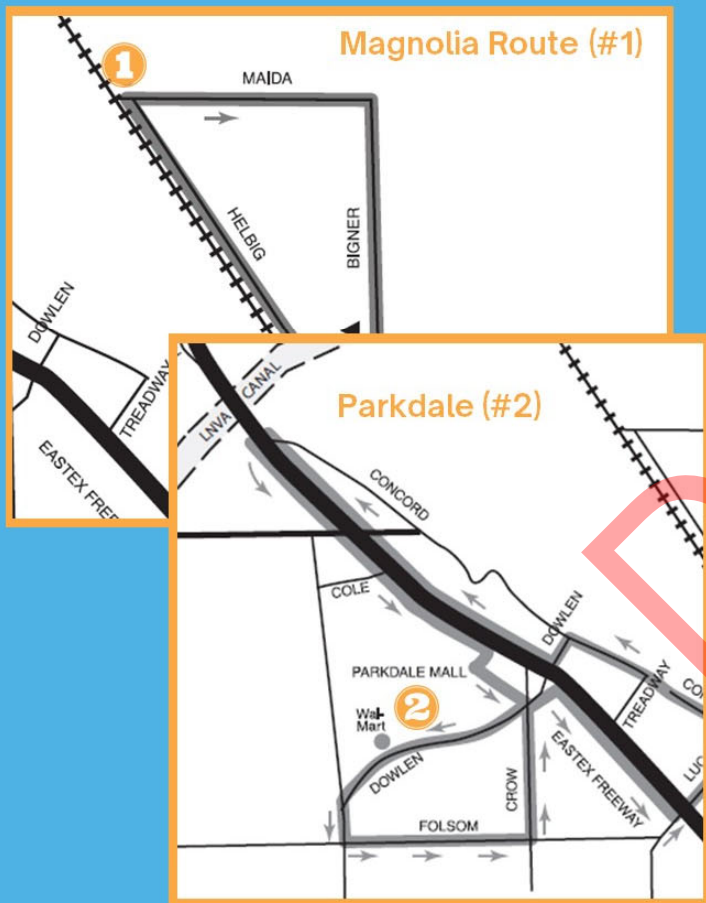
4. You can use Google Transit to help you find the best route or find your location compared to major streets and landmarks that may be depicted on the Beaumont maps. You can also call BMT and tell the information specialist where you are, where you want to go, and what time you wish to arrive. They'll supply the route and schedule information you need.

5) Once you have found your starting point on a route, repeat the steps for your designation.





# EXAMPLE: PLANNING A TRIP WITH BMT NORTHRIDGE MANOR APARTMENTS TO WALMART



- 1** Find Northridge Manor Apartments (your starting point) on the BMT route map. *Google Maps can help. Northridge Manor Apartments are located on Maida near Helbig, putting them on the Magnolia Route (#1).*
- 2** Find Walmart (your destination) on the BMT route map. *Google Maps can help. Walmart is located on Dowlen Road and is served by the Parkdale Route (#2).*
- 3** Determine if you will need a transfer. Because your starting point and destination are on two different routes, you will need to transfer from one route to another.
- 4** If you need to transfer, find your transfer station. For a trip from Northridge Manor Apartments to Walmart, you will transfer at the downtown Dannenbaum Station.

# EXAMPLE: PLANNING A TRIP WITH BMT NORTHRIDGE MANOR APARTMENTS TO WALMART

## MONDAY THRU FRIDAY

OUTBOUND From Downtown		INBOUND To Downtown		
Dannenbaum Station	Leight & Magnolia	Helbig & Maida	Leight & Magnolia	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:48 am	7:00 am
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:15	8:27	8:45	9:03	9:15
9:00	9:12	9:30	9:48	10:00
9:45	9:57	10:15	10:33	10:45
10:30	10:42	11:00	11:18	11:30
11:15	11:27	11:45	12:03 pm	12:15 pm
12:00 pm	12:12 pm	12:30 pm	12:48	1:00
12:45	12:57	1:15	1:33	1:45
1:30	1:42	2:00	2:18	2:30
2:15	2:27	2:45	3:03	3:15
3:00	3:12	3:30	3:48	4:00
3:45	3:57	4:15	4:33	4:45
4:30	4:42	5:00	5:18	5:30
5:15	5:27	5:45	6:03	6:15
6:00	6:12	6:30	6:48	7:00
6:45	6:57	7:15	7:33	7:45
7:30	7:42	8:00	8:18	8:30
8:30	8:42	9:00*	9:18	9:30

5

Look at the timetable for the Magnolia Route (#1) to figure out what time your bus will come by your bus stop. Northridge Manor Apartments are near the bus stop at Helbig and Maida, so you will select the time that works best for you. Remember to factor in your transfer and your return trip when choosing a time to begin your trip.

For the purposes of this trip, we can select 8:00 AM. You will need to arrive at the bus stop at least five minutes before your bus is expected to arrive.

6

Check the timetable to find out what time the bus will arrive at the Dannenbaum Station. In this case, the 8:00 AM bus will arrive at the Dannenbaum Station at 8:30 AM.

# EXAMPLE: PLANNING A TRIP WITH BMT NORTHRIDGE MANOR APARTMENTS TO WALMART

MONDAY THRU FRIDAY				
OUTBOUND From Downtown			INBOUND To Downtown	
Dannenbaum Station	Concord & Lucas	Dowlen @ Wal-Mart	Concord & Lucas	Dannenbaum Station
—	—	—	—	—
6:00 am	6:12 am	6:30 am	6:42 am	7:00 am
6:30	6:42	7:00	7:12	7:30
7:00	7:12	7:30	7:42	8:00
7:45	7:57	8:15	8:27	8:45
8:15	8:27	8:45	8:57	9:15
8:45	8:57	9:15	9:27	9:45
9:30	9:42	10:00	10:12	10:30
10:00	10:12	10:30	10:42	11:00
10:30	10:42	11:00	11:12	11:30
11:15	11:27	11:45	11:57	12:15 pm
11:45	11:57	12:15 pm	12:27 pm	12:45
12:15 pm	12:27 pm	12:45	12:57	1:15
1:00	1:12	1:30	1:42	2:00
1:30	1:42	2:00	2:12	2:30
2:00	2:12	2:30	2:42	3:00
2:45	2:57	3:15	3:27	3:45
3:15	3:27	3:45	3:57	4:15
3:45	3:57	4:15	4:27	4:45
4:30	4:42	5:00	5:12	5:30
5:00	5:12	5:30	5:42	6:00
5:30	5:42	6:00	6:12	6:30
6:15	6:27	6:45	6:57	7:15
6:45	6:57	7:15	7:27	7:45
7:15	7:27	7:45	7:57	8:15
8:00	8:12	8:30 *	8:42	9:00
8:30	8:42	9:00 *	9:12	9:30

**7** Look at the timetable for the Parkdale Route (#2) to figure out what time your bus will leave the Dannenbaum Station outbound toward your destination. The next bus leaving the Dannenbaum Station after 8:30 AM will depart at 8:45 AM.

**8** Check the timetable to find out when your bus will arrive at your destination. Walmart has its own bus stop. Your bus will arrive at the Walmart bus stop at 9:15 AM.

**Congratulations!**  
You just planned a trip on Beaumont Transit!

# HOW TO PAY YOUR FARE ON BMT

## Find Your Fare

Discounted fares are available for seniors, youths, children, and individuals with disabilities

## Three Ways to Pay Your Fare

- Pay exact cash when boarding the bus
- Buy a monthly, weekly, or daily pass
- Buy a book of tickets

## Individuals with Disabilities

Identification cards enabling the carrier to get reduced fare if he/she has a disability are available at the BMT office on Milam (see below)

## Buy Passes and Tickets

- Beaumont Municipal Transit: 500 Milam Street
- Central Collections in Beaumont City Hall: 801 Main Street

## FARES & PASSES

Please have exact fare Ready. Bus operators do not carry change.

### Youth

(6-18 years)

\$0.75

### Children

(Newborn up to 5 years)

Free

### Transfers

\$0.25

### Adults

\$1.50

### Senior Citizens

\$0.75

### Disabled

\$0.75

## MONTHLY PASSES

Please have exact fare Ready. Bus operators do not carry change.

### Adults

\$40

### Senior Citizens

\$30

### Disabled

\$30

### Youth

(6-18 years)

\$30

# TRANSFERS ON BMT

- Transfers allow riders to switch bus routes when they take a trip between two points that are not on the same route.
- Ask the bus driver for a transfer when you board the bus.
- Transfers cost 25¢
- Transfers are only issued for a one-way continuous trip and will not apply during a return trip.
- Transfers can be used at all bus stops in Downtown Beaumont, at the Dannenbaum Station, and anywhere routes cross or share the same bus stop.



# BMT SPECIAL TRANSIT

- Special transit services are available to better serve individuals with disabilities who are unable to use regular fixed-route services.
- Door-To-Door special transit service is available to individuals with disabilities if they qualify under the Americans With Disabilities Act (ADA).
- Individuals who believe that may qualify for special transit can call 409-835-7895 for information on eligibility or to purchase a pass.
- Fares for special transit are \$80 for a monthly pass or \$2.50 for a single ride.



# LET'S GET MOVING : PAT

1. Find your starting location on a PAT route.
2. Choose a location for your destination.
3. Find your destination on a PAT route or find the closest location to your destination.
4. Determine whether or not your routes cross paths.
5. If your routes do not cross paths, then you will need to identify the route you will use to connect to the route you need.
6. Locate the timetables for each route you will travel to determine what time the bus will be stopping at your starting location. Remember to allow time for transfers (if needed) and a return trip.
7. Use the timetables to find out the time that your bus will pass by your destination (or your connecting route if needed).
8. Wait for the bus at a designated bus stop.
9. When the bus picks you up, you can ask the driver any questions you may have about how to get to your destination. Inform the driver if you need a transfer when you are paying your fare. If you are transferring at the Downtown Transfer Terminal then your transfer is free.
10. Take a seat and enjoy the ride.
11. When you are nearing your destination, pull the cord or push the yellow strip to notify the driver to stop.



# HOW TO READ PAT TIMETABLES

Route 5 • CENTRAL MALL								
Public Library	9th Avenue & Lake Arthur Dike	Autumn Chase Apartments	Pebble Creek Apartments	Heatherbrook Apartments	Cedar Ridge Apartments	Wal-Mart Highway 69	Medical Center of S.E. Texas	Central Mall
<b>Weekday – Outbound Departure Times</b>								
6:50AM	6:52	6:53	6:56	6:58	7:05	7:10	*	7:20
7:50	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20
5:50	5:52	5:53	5:56	5:58	6:05	6:10	*	6:20
<b>Saturday – Outbound Departure Times</b>								
7:50AM	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20

\* Drop-off only bus stop. Must request drop off from bus driver.

**1** Find the timetable for your route.  
This timetable is for Route 11.

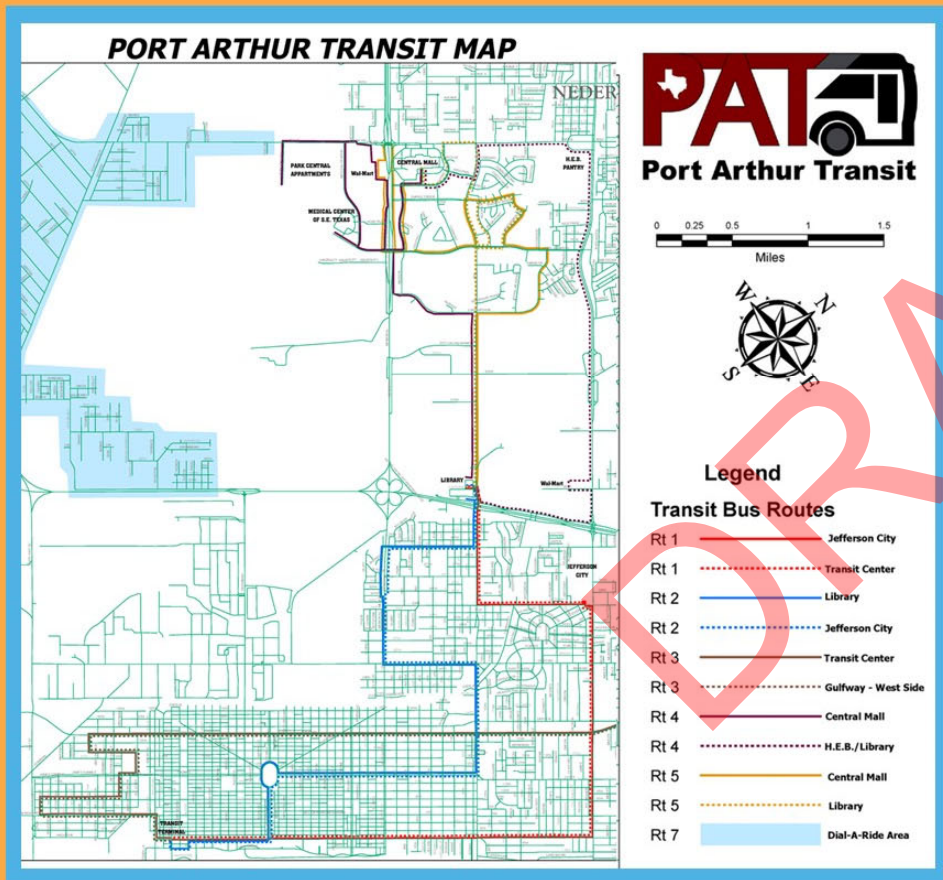
**2** Look at the bus stops listed on the timetable and choose the one that is closest to your location.  
For example, if you were leaving Central Mall, then you would look at the times under "Central Mall".

**3** Choose the time that best works for you.  
For example, if you were leaving Central Mall at 10 AM, then you would catch the bus at 10:20 AM at the Central Mall bus stop.





# HOW TO FIND YOUR PAT ROUTE



1

Find your desired location on the map.

2

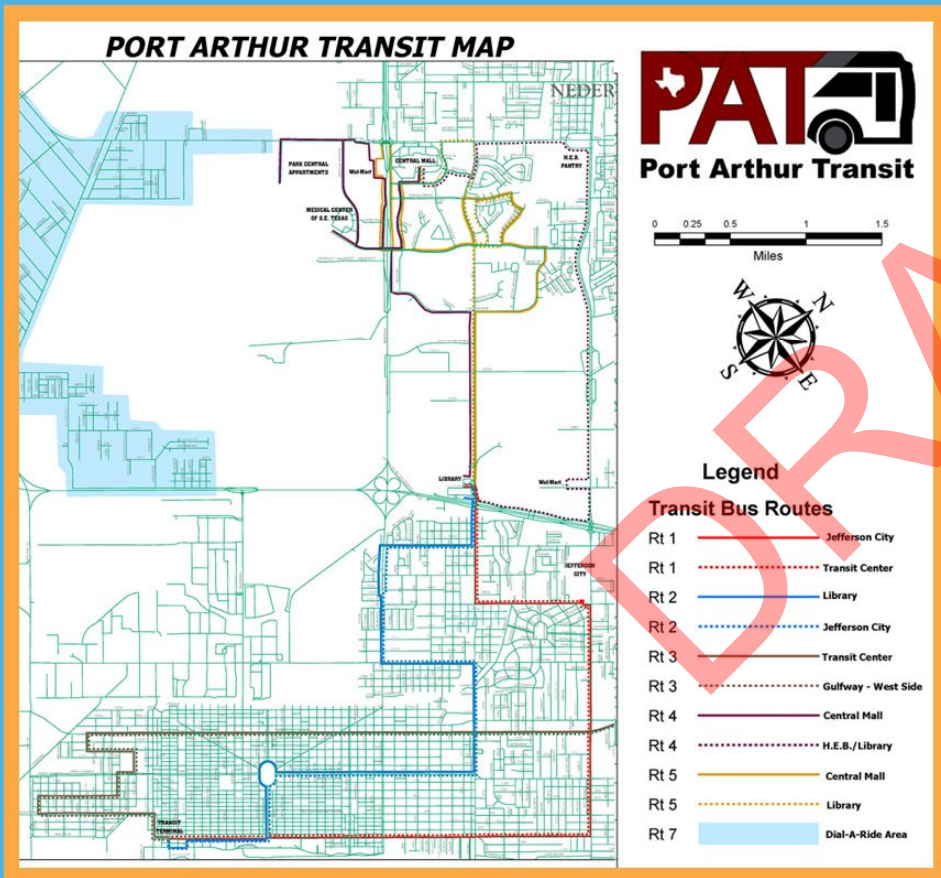
Look at the color-coded routes to see which route or routes passes by your location.

3

Determine which route is going in the direction in which you will be travelling.

*This is your route!*

# EXAMPLE: PLANNING A TRIP WITH PAT LAKEVIEW PALMS TO WALMART



- 1** Find your starting point on the map.  
*(Lakeview Palms)*
- 2** Figure out which route you are on.
- 3** Decide which route is going in the direction moving toward your destination.  
*Route 1 is going in the correct direction.*
- 4** Find your destination point on the map.  
*Walmart on Memorial*
- 5** Figure out which route your destination is on.  
*Walmart is on route 5.*

# EXAMPLE: PLANNING A TRIP WITH PAT LAKEVIEW PALMS TO WALMART

**Route 1 • JEFFERSON CITY**

Transit Terminal	Jefferson Drive & Gulfway Drive	Jefferson City Shopping Center	Public Library
<b>Weekday – Outbound Departure Times</b>			
6:20AM	6:35	6:38	6:45
7:20	7:35	7:38	7:45
8:20	8:35	8:38	8:45
9:20	9:35	9:38	9:45
10:20	10:35	10:38	10:45
11:20	11:35	11:38	11:45
12:20	12:35		
1:20	1:35		
2:20	2:35		
3:20	3:35		
4:20	4:35		
5:20	5:35		
6:20	6:35		

**Route 5 • CENTRAL MALL**

Public Library	9th Avenue & Lake Arthur Drive	Autumn Chase Apartments	Pebble Creek Apartments	Heatherbrook Apartments	Cedar Ridge Apartments	Wal-Mart Highway 69	Medical Center of S.E. Texas	Central Mall
<b>Weekday – Outbound Departure Times</b>								
6:50AM	6:52	6:53	6:56	6:58	7:05	7:10	*	7:20
7:50	7:52	7:53	7:56	7:58	8:05	8:10	*	8:20
8:50	8:52	8:53	8:56	8:58	9:05	9:10	*	9:20
9:50	9:52	9:53	9:56	9:58	10:05	10:10	*	10:20
10:50	10:52	10:53	10:56	10:58	11:05	11:10	*	11:20
11:50	11:52	11:53	11:56	11:58	12:05	12:10	*	12:20
12:50	12:52	12:53	12:56	12:58	1:05	1:10	*	1:20
1:50	1:52	1:53	1:56	1:58	2:05	2:10	*	2:20
2:50	2:52	2:53	2:56	2:58	3:05	3:10	*	3:20
3:50	3:52	3:53	3:56	3:58	4:05	4:10	*	4:20
4:50	4:52	4:53	4:56	4:58	5:05	5:10	*	5:20
5:50	5:52	5:53	5:56	5:58	6:05	6:10	*	6:20

- 6** Consult the timetables for your first route. The bus stop that is located close to Lakeview Palms is Jefferson Drive & Gulfway Drive stop on the timetable, so the bus will pass by the stop sometime between 7:35 AM. You should arrive at the bus stop 5-10 minutes in advance.
- 7** Find the time that your bus will arrive at the Public Library stop. In this case, your bus would arrive at 7:45 AM.
- 8** Check the timetable for Route 5 to find out when the next bus will be leaving. The next bus leaves at 7:50 AM, so you would need to immediately transfer.
- 9** Check the timetable to find out what time you will arrive at Walmart. The bus will stop at Walmart at 8:10 AM.

# HOW TO PAY YOUR FARE ON PAT

## Find Your Fare

Discounted fares are available for seniors, youths, children, and individuals with disabilities (with proper ID)

## Two Ways to Pay Your Fare

- Pay exact cash when boarding the bus
- Buy a monthly, weekly, or daily pass

## For Seniors & Disabled

PAT accepts valid Government ID or Medicare Card

## Buy Passes and Tickets

- PAT Downtown Office: 320 Dallas Avenue

Fares & Passes	Adults	Senior (65+), Disabled, Medicare	Student K-12	Paratransit
One Way	\$1.50	\$0.75	\$0.75	\$2.50
Day Pass	\$3.50	\$1.75	\$1.75	-
Weekly Pass	\$18.00	\$9.00	\$9.00	-
Monthly Pass	\$54.00	\$27.00	\$27.00	\$96.00
Transfer	Free	Free	Free	-

\*Passengers are provided with a free transfer that is good for 1.5 hours.

# PAT SPECIAL TRANSIT

- Special transit services are available to better serve individuals with disabilities and the elderly who are unable to use regular fixed-route services.
- PAT also offers door-to-door ADA complementary Para-transit service for persons who qualify.
- PAT offers a specialized door-to-door service for elderly and handicapped persons who are unable to use the fixed route system. Call 409-983-8794 for information regarding program eligibility.
- The fare for Paratransit service is \$2.50. PAT also offers other fare mediums including daily, weekly and monthly passes.



# LET'S GET MOVING : SETT & NSS (RURAL WESTERN JEFFERSON COUNTY)

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.



# HOW TO PAY YOUR FARE: SETT & NSS

## (RURAL WESTERN JEFFERSON COUNTY)

### Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

### Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Jefferson County	County to County
One Way Trip Fare	\$1.00	\$2.50

*\*Rates and times may vary between providers and are subject to change.  
Reservations required. 48-hour advance notice recommended. Same day  
Service subject to availability.*

# LET'S GET MOVING : SETT & NSS

*(Mid-Jefferson County including Groves, Port Neches, and Nederland)*

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.





# HOW TO PAY YOUR FARE: SETT & NSS

*(Mid-Jefferson County including Groves, Port Neches, and Nederland)*

## Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

## Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Mid-County	Beaumont	Port Arthur
One Way Trip Fare	\$1.00	\$2.50	\$2.50

*\*Rates and times may vary between providers and are subject to change. Reservations required. 48-hour advance notice recommended. Same day Service subject to availability.*

# LET'S GET MOVING : SETT & OCT (ORANGE COUNTY)

1. If you are using OCT to travel to Beaumont or Port Arthur, remember to plan your trip for a day that OCT offers rides to Beaumont and Port Arthur.

2. Find the address and phone number for your destination.

3. Contact OCT at 409-886-1783 at least 48-hours in advance to schedule your ride appointment. Provide OCT with your name, address, phone number, date of birth, and whether or not you have a disability. You will also provide the address and phone number for your destination.

4. Be ready to board the bus at your appointment time.



# HOW TO PAY YOUR FARE: SETT & OCT (ORANGE COUNTY)

## Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

## Ways to Pay Your Fare

- Pay exact cash when boarding the bus.
- Payment for future trips can be made on the bus or at OCT's office.

Fares & Passes	Within Orange County	To Beaumont	To Port Arthur
One Way Trip Fare	\$2.00	\$3.00	\$3.00

*\*Rates and times may vary between providers and are subject to change. Reservations required. 48-hour advance notice recommended. Same day Service subject to availability.*

# LET'S GET MOVING : SETT & OCAA (CITY OF ORANGE, PINEHURST, & WEST ORANGE)

1. Find the address and phone number for your destination.
2. Contact OCAA at 409-886-8348 at least 48-hours in advance to schedule your ride appointment. Provide OCAA with your name, address, phone number, date of birth, and whether or not you have a disability. You will also provide the address and phone number for your destination.
3. Be ready to board the bus at your appointment time.



# HOW TO PAY YOUR FARE: SETT & OCAA (CITY OF ORANGE, PINEHURST, & WEST ORANGE)

## Find Your Fare

Rates may vary between providers and are subject to change. Please check with OCAA to make sure no changes have taken place.

## Ways to Pay Your Fare

- Pay exact cash when boarding the bus.
- Payment for future trips can be made on the bus or at OCAA's office.

Fares & Passes	City of Orange, Pinehurst, & West Orange
One Way Trip Fare	\$1.00

*\*Rates and times may vary between providers and are subject to change. Reservations required. 48-hour advance notice recommended. Same day Service subject to availability.*

# LET'S GET MOVING : SETT & NSS

*(RURAL HARDIN COUNTY EXCLUDES LUMBERTON)*

1. Find the address and phone number for your destination.
2. Contact NSS at 409-892-0979 at least 48-hours in advance. Because rides book up, it's best to make an early reservation.
3. Fill out a Client Intake Form. You will need to fill out a Client Intake Form prior to using the services offered by NSS.
4. Schedule your ride appointment with NSS. Provide them with the address and phone number of both your starting location and your destination. When you schedule your ride, remember to schedule your return trip.
5. Be ready to board the bus one hour before your appointment time.



# HOW TO PAY YOUR FARE: SETT & NSS

## *(RURAL HARDIN COUNTY EXCLUDES LUMBERTON)*

### Find Your Fare

Rates may vary between providers and are subject to change. Please check with NSS to make sure no changes have taken place.

### Ways to Pay Your Fare

- Pay exact cash or a check when boarding the bus.
- Pay ahead by calling the office and submitting a Credit Card Payment.

Fares & Passes	Within Jefferson County	County to County
One Way Trip Fare	\$1.00	\$2.50

*\*Rates and times may vary between providers and are subject to change.  
Reservations required. 48-hour advance notice recommended. Same day  
Service subject to availability.*



## HELPFUL TIPS

### No ID is required when using the public transportation services available in southeast Texas

No one will ask for your ID (excludes Special Transit and discounted rates)

### Paying cash for your fares

When paying cash for your fares, always carry your exact fare. Bus drivers do not carry change.

### Have your fare ready

Have your fare ready when boarding the bus.

### Google Transit

If you have access to a computer with internet services, use google transit to help plan your trip. However, Google Transit is not always up to date so make sure to double check with the maps.

### Remember

You only have to find the route for a location once. Write down the route numbers for your starting location and your common destinations.



# HELPFUL TIP



## Never cross the street in front of a bus.

Never cross the street in front of a bus. Wait for the bus to leave the bus stop.

## Don't chase a bus that has left your stop.

If the bus has already pulled away from or has passed a bus stop it cannot stop for you.

## Hold onto children

When waiting for the bus, boarding the bus, exiting the bus, and walking away from the bus stop.

## Plan

Plan ahead in case of delays.

## BMT and PAT

Buses on the BMT and PAT routes only stop at designated bus stops.

## Service providers are happy to help you with your mobility needs.

Paratransit and accessible service is available through each service provider.





# Regionally Coordinated Transportation Planning

## PURPOSE

The purpose of the regionally coordinated transportation planning (RCTP) effort is to provide more efficient and effective public transportation services, especially for people with disabilities, older adults, people with low incomes and others with health and human service needs.

## STATE AND FEDERAL MANDATES

- Transportation Code. In 2003, the Texas legislature and governor added Chap. 461 requiring coordination of public transportation services funded with federal, state, or local funds.
- Executive Order 13330 on Human Services Transportation Coordination. In 2004, President George W. Bush signed Executive Order 13330 calling for:
  - Reducing duplication among federally funded human service transportation services
  - Increasing efficient delivery of services
  - Expanding access to transportation services for older adults, individuals with disabilities, people with low incomes and others
- The Safe, Accountable, Flexible, Efficient Transportation Equity Act (SAFETEA-LU). In 2005, the federal transportation bill called for establishing locally-developed coordinated public transit / human services transportation plans. Three Federal Transportation Administration programs were explicitly linked to these plans: Jobs Access Reverse Commute (JARC), New Freedom, and Elderly Individuals and Individuals with Disabilities.

## FUNDING FROM TxDOT TO REGIONS

- Initial funding. In 2006, the Texas Department of Transportation (TxDOT) contracted with local agencies to develop a regionally coordinated plan for each of Texas' 24 designated state planning regions.
  - A locally-determined agency serves as lead for coordinating regional transportation activities.
  - Most lead agencies are councils of government / regional planning commissions. Others include entities such as metropolitan planning organizations, a county, a city, a community action agency and even a steering committee that formed itself into a non-profit organization.
- Continuation Funding. TxDOT has provided funding in subsequent years to move forward with regionally coordinated transportation planning activities.

## STEERING COMMITTEES

Fundamental to the regional planning effort is the routine engagement of a stakeholder steering committee in each region. These committees provide insight and guidance on regional public transportation issues and activities such as developing, updating and implementing regional transportation plans. At a minimum, committees shall include representatives of:

- older adults, individuals w/disabilities & people w/low incomes (or advocates for these priority populations)
- human services providers
- public, private and non-profit transportation providers
- recipients of funding thru Sec. 5307 (small urban transp. providers) & Sec. 5311 (rural transp. providers)

## LEAD AGENCY ROLE

The lead agency:

- Facilitates discussion and keeps others engaged in the planning process.
- Manages the development, implementation and ongoing modification of a regionally coordinated transportation plan. The lead agency assures that activities move forward and goals and objectives are accomplished satisfactorily and in a timely and inclusive manner

## FOR MORE INFORMATION

Contact Steve Wright, TxDOT Public Transportation Division at (512) 374-5226 or [steve.wright@txdot.gov](mailto:steve.wright@txdot.gov) Visit [www.regionalserviceplanning.org](http://www.regionalserviceplanning.org).